

Mr Ben Sarney
What Do They Know.com

By Email

Date 23 February 2016

Your Ref

Our Ref FOI 0002708

Enquiries to Hilary Chalmers

Extension fv-uhb.freedomofinformation@nhs.net

Direct Line 01786 433284

Dear Mr Sarney

Request for Information under the Freedom of Information (Scotland) Act 2002

We write in response to your enquiry under the Freedom of Information (Scotland) Act.

- 1. Do you currently have endoscopy reporting software installed? 1.1. If the answer to question 1 is yes, who is the provider of this software?*
- 2. Do you currently have cystoscopy reporting software installed?*
 - 2.1. If the answer to question 2 is yes, who is the provider of this software?*
- 3. Do you currently have bronchoscopy reporting software installed?*
 - 3.1. If the answer to question 3 is yes, who is the provider of this software?*
- 4. Do you currently have any software installed to support the tracking of long term gastroenterology patients (eg. IBD patients)?*
 - 4.1. If the answer to question 4 is yes, who is the provider of this software?*
- 5. Do you currently have order communications software installed?*
 - 5.1. If the answer to question 5 is yes, who is the provider of this software?*
- 6. Do you currently have a patient administration system installed?*
 - 6.1. If the answer to question 6 is yes, who is the provider of this software?*
- 7. Do you currently have an unscheduled care/emergency department system installed?*
 - 7.1. If the answer to question 7 is yes, who is the provider of this software?*
- 8. Do you currently have an integration platform installed?*
 - 8.1. If the answer to question 8 is yes, who is the provider of this software?*
- 9. Do you currently have any business intelligence systems installed?*
 - 9.1. If the answer to question 9 is yes, who is the provider of this software? (If there is more than one provider for different departments please include each provider and the department their solution is used in)*
- 10. Do you currently have a pharmacy stock management system installed?*
 - 10.1. If the answer to question 10 is yes, who is the provider of this software?*
- 11. Do you currently have an eprescribing solution installed?*
 - 11.1. If the answer to question 11 is yes, who is the provider of this software?*
- 12. Do you currently have an electronic document and records management solution installed?*
 - 12.1. If the answer to question 11 is yes, who is the provider of this software?*
- 13. If possible, please provide the associated costs of installing and supporting each system individually.*

Chairman: Alex Linkston CBE
Chief Executive: Jane Grant

Forth Valley NHS Board is the common name for Forth Valley Health Board
Registered Office: Carseview House, Castle Business Park, Stirling, FK9 4SW

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Response: The information you have requested is detailed in the attached document.

NHS Forth Valley is unable to provide the installation costs as we would require to interrogate individual records which would exceed the cost of compliance (£600). We have, however, provided the most recent annual maintenance costs and for JAC / HEPMA the installation costs paid to date. The exemption that we consider applies is set out below:

Section 12 (1) Excessive cost of compliance

(1) Section 1(1) does not oblige a Scottish public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed such amount as may be prescribed in regulations made by the Scottish Ministers; and different amounts may be so prescribed in relation to different cases.

We trust this is to your satisfaction. However, under the Freedom of Information (Scotland) Act 2002 if you are dissatisfied with our response you are entitled to request a review. A request for review must be made in writing to Miss Deirdre Coyle, Head of Information Governance, NHS Forth Valley, CSD, Colquhoun Street, Stirling, FK7 7PX or fv-uhb.freedomofinformation@nhs.net, no later than forty working days from receipt of the response. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to a formal appeal to the Scottish Information Commissioner.

Please feel free to contact us should you require any further advice or assistance.

Yours sincerely

Hilary Chalmers
Lead Freedom of Information Officer

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