

Peterborough City Hospital
Edith Cavell Campus
Bretton Gate
Peterborough
Cambridgeshire
PE3 9GZ

Tel 01733 678023/678024/678025
Email communications@pbh-tr.nhs.uk

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Our Reference: FOI 6260

By email to: request-311005-eac25ce6@whatdotheyknow.com

Dear Mr Sarney

In response to your Freedom of Information request I have pleasure in providing the information requested as per below.

1. Do you currently have endoscopy reporting software installed? **Yes**
 - 1.1. If the answer to question 1 is yes, who is the provider of this software? **Keymed Olympus (Endobase)**
 - 1.2. If the answer to question 1 is yes, how long did implementing the system take? **About 3 months**
2. Do you currently have cystoscopy reporting software installed? **No**
 - 2.1. If the answer to question 2 is yes, who is the provider of this software?
 - 2.2. If the answer to question 2 is yes, how long did implementing the system take?
3. Do you currently have bronchoscopy reporting software installed? **No.**
 - 3.1. If the answer to question 3 is yes, who is the provider of this software?
 - 3.2. If the answer to question 3 is yes, how long did implementing the system take?
4. Do you currently have any software installed to support the tracking of long term gastroenterology patients (eg. IBD patients)? **No**
 - 4.1. If the answer to question 4 is yes, who is the provider of this software?
 - 4.2. If the answer to question 4 is yes, how long did implementing the system take?
5. Do you currently have order communications software installed? **Yes**
 - 5.1. If the answer to question 5 is yes, who is the provider of this software? **Sunquest (ICE)**
 - 5.2. If the answer to question 5 is yes, how long did implementing the system take? **Don't know – it's been installed so long that all who implemented have left.**
6. Do you currently have a patient administration system installed? **Yes**
 - 6.1. If the answer to question 6 is yes, who is the provider of this software? **CSC (Clinicom)**
 - 6.2. If the answer to question 6 is yes, how long did implementing the system take? **System was installed 25 years ago, we no longer have a record of that information and everyone who installed it has left.**
7. Do you currently have an unscheduled care/emergency department system installed? **Yes**
 - 7.1. If the answer to question 7 is yes, who is the provider of this software? **CSC (Clinicom)**
 - 7.2. If the answer to question 7 is yes, how long did implementing the system take? **System was installed 25 years ago, we no longer have a record of that information.**
8. Do you currently have an integration platform installed? **Yes**

8.1. If the answer to question 8 is yes, who is the provider of this software? **Intersystems (Ensemble)**

8.2. If the answer to question 8 is yes, how long did implementing the system take? **Approx 6 months**

9. Do you currently have any business intelligence systems installed? **Yes**

9.1. If the answer to question 9 is yes, who is the provider of this software? (If there is more than one provider for different departments please include each provider and the department their solution is used in) **Connectxia (CXair)**

9.2. If the answer to question 9 is yes, how long did implementing the system(s) take? **About 3 months**

10. Do you currently have a pharmacy stock management system installed? **Yes**

10.1. If the answer to question 10 is yes, who is the provider of this software? **EMIS Health (Ascribe)**

10.2. If the answer to question 10 is yes, how long did implementing the system take? **System was installed more than a decade ago, we no longer have a record of that information.**

11. Do you currently have an eprescribing solution installed? **No**

11.1. If the answer to question 11 is yes, who is the provider of this software? **N/A**

11.2. If the answer to question 11 is yes, how long did implementing the system take? **N/A**

12. Do you currently have an electronic document and records management solution installed? **Yes**

12.1. If the answer to question 11 is yes, who is the provider of this software? **Kainos (Evolve)**

12.2. If the answer to question 11 is yes, how long did implementing the system take? **Still in implementation**

13. If possible, please provide the associated costs of installing and supporting each system individually.

Costs: none for implementation but annual costs are:

Sunquest = Approx £40k p.a. to maintain & support it (includes all requesting/resulting from/to GPs)

Ensemble = Approx £17k p.a. to maintain & support it

Clinicom = Approx £360k p.a. - Managed Service. Includes Emergency Dept

CXair = £12k p.a. support & maintenance

Kainos – Approx £120k annual spend

Ascribe = £47k pa maintenance costs

Keymed Olympus (Endobase) – = approx. £4.5k

If you feel your enquiry has not been dealt with appropriately, please refer any complaints to the Trust communications department, which will initiate an internal complaint procedure. Complainants who remain dissatisfied with the Trust at the end of the internal complaint procedure have the right to take their complaint to the Information Commissioner.

The Information Commissioner's Office address is:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Alternatively, you can call the ICO helpline on 0303 123 1113. For further information, please visit the Information Commissioner's website at: www.ico.org.uk

Yours sincerely

Katie Tarleton
Communications Assistant