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User Name: Contracts Department
 Organisation: London Borough of Enfield
 Email: contracts@enfield.gov.uk

Please click on the link below to tie this notice to a Response List using the Management suite.

[Relate to Tender](#)

Additional Information or Corrigendum

SECTION I: CONTRACTING AUTHORITY

I.1) NAME, ADDRESSES AND CONTACT POINT(S) Official name: London Borough of Enfield, Postal Address: PO Box 54, Civic Centre, Silver Street, Town: Enfield, Middlesex, Telephone: 020 8379 4876, E-mail: itcr@enfield.gov.uk, Contact Point(s): For the attention of: Nadine Clark, Postal Code: EN1 3XF, Country: UNITED KINGDOM, Fax: 020 8379 4013, General address of the contracting authority (URL): www.enfield.gov.uk/contractopportunities, Address of the Buyer Profile (URL): www.enfield.gov.uk,

SECTION II: OBJECT OF THE CONTRACT

II.1) DESCRIPTION

II.1.1) Title attributed to contract by the contracting authority (as stated in the original notice) UK-Enfield: IT Services Contract

II.1.2) Short description of the contract or purchase(s) (as stated in the original notice) The London Borough of Enfield is considering the appointment of a partner organisation to deliver the Council's IT services. The scope of the services covers both day to day IT services and a series of transformation areas. Day to day IT services. The scope of the day to day IT services includes in particular the following: 1) support services; 2) server services; 3) data network services; 4) desktop services; 5) application support services; 6) voice network services; 7) security management services; 8) availability and service continuity services; 9) printing service; 10) service management. Transformation services While the supplier will be expected to demonstrate and deliver an innovative approach to all areas of the service (with the aim of modernising, rationalising and reducing the costs of the services), the scope also includes four specific areas of transformation. It is expected that this transformation may be funded by inward investment by the supplier over the course of the contract: 1) New ways of working including the provision of high quality and robust mobile working services such as an updated e-mail service, instant messaging, integrated telephony including extension of VOIP functionality 2) IT transformation to enable the Council's "Right First Time" vision of a single customer record, "tell us once" processing and citizen portal, the extension of self service and service tracking and system integration to allow the contact centre to provide a wider range of services 3) Exploiting our investment in our SAP system, including integration with internal and supplier systems and high quality management and financial reporting 4) Expertise and IT systems to enhance the Council's procurement capability, capacity and benefits realisation. Optional services Additionally, the following areas may be included in the scope: 1) Consulting and project services 2) Procurement of IT, telecoms and related goods. Purchasing opportunity The contract includes a purchasing opportunity under which other local authorities and public bodies such as schools and colleges may procure some or all of the services and goods specified above from the supplier.

II.1.3) Common Procurement Vocabulary (CPV)

Main Object: 72150000.
 Additional Object: 51600000.
 Additional Object: 79824000.
 Additional Object: 32400000.
 Additional Object: 72100000.
 Additional Object: 72210000.
 Additional Object: 50320000.
 Additional Object: 72250000.
 Additional Object: 79418000.
 Additional Object: 72510000.
 Additional Object: 72260000.
 Additional Object: 72220000.

SECTION IV: PROCEDURE

IV.2) ADMINISTRATIVE INFORMATION

IV.2.1) File reference number attributed by the contracting authority

IV.2.3) Notice to which this publication refers

Notice number in OJ

Of

IV.2.4) Date of dispatch of the original notice 20/05/2009

SECTION VI: COMPLEMENTARY INFORMATION

VI.1) GENERAL ADDITIONAL INFORMATION Tenderers are hereby advised that a notice of correction is available

VI.2) MODIFICATION OF DATES

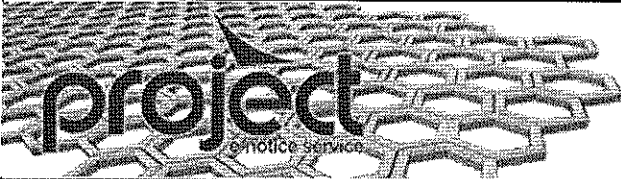

VI.3) OTHER ADDITIONAL INFORMATION/CORRIGENDA The contract value shown in the original OJEU Contract Notice was incorrect. The correct estimated value range excluding VAT is between GBP13m (13000000) and GBP23m (23000000)

VI.4) DATE OF DISPATCH OF THIS NOTICE 26/05/2009

END OF NOTICE

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Organisation: London Borough of Enfield
Email: contracts@enfield.gov.uk

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Services Competitive Dialogue Procedure Notice

SECTION I: CONTRACTING AUTHORITY

I.1) NAME, ADDRESSES AND CONTACT POINT(S) Official name: London Borough of Enfield, Postal Address: PO Box 54, Civic Centre, Silver Street, Town: Enfield, Middlesex, Telephone: 020 8379 4876, E-mail: itcr@enfield.gov.uk, Contact Point(s): , For the attention of: Nadine Clark, Postal Code: EN1 3XF, Country: UNITED KINGDOM, Fax: 020 8379 4013, General address of the contracting authority (URL): www.enfield.gov.uk/contractopportunities, Address of the Buyer Profile (URL): www.enfield.gov.uk

I.1.1) Further information can be obtained at As in I.1.

I.1.2) Specifications and additional documents (including documents for a Dynamic Purchasing System) can be obtained at As in I.1.

I.1.3) Tenders or requests to participate must be sent to As in I.1.

I.2.1) Type of contracting authority Regional or local authority

If 'other' please specify

I.2.2) Main activity or activities

General Public Services

If 'other' please specify

I.2.2) The contracting authority is purchasing on behalf of other contracting authorities? Yes

SECTION II: OBJECT OF THE CONTRACT

II.1) DESCRIPTION

II.1.1) Title attributed to the contract by the contracting authority UK-Enfield: IT Services Contract

II.1.2) Service Category 7.

II.1.2.1) Main place of performance Outer London - East and North East

NUTS Code UKI21.

II.1.3) The notice involves A public contract

II.1.4) Information on framework agreement (if appropriate)

Number

OR, if applicable, maximum number of participants to the framework agreement envisaged

II.1.4.1) Duration of the framework agreement (if appropriate)

Period in year(s)

OR month(s)

Justification for a framework agreement the duration of which exceeds four years

II.1.4.2) Estimated total value of purchases for the entire duration of the framework agreement (give figures only)

Estimated value excluding VAT

OR range: between

and

Currency

Frequency and value of the contracts to be awarded (if possible)

II.1.5) Short Description of the contract or purchase(s) The London Borough of Enfield is considering the appointment of a partner organisation to deliver the Council's IT services. The scope of the services covers both day to day IT services and a series of transformation areas. Day to day IT services. The scope of the day to day IT services includes in particular the following: 1) support services; 2) server services; 3) data network services; 4) desktop services; 5) application support services; 6) voice network services; 7) security management services; 8) availability and service continuity services; 9) printing service; 10) service management. Transformation services While the supplier will be expected to demonstrate and deliver an innovative approach to all areas of the service (with the aim of modernising, rationalising and reducing the costs of the services), the scope also includes four specific areas of transformation. It is expected that this transformation may be funded by inward investment by the supplier over the course of the contract: 1) New ways of working including the provision of high quality and robust mobile working services such as an updated e-mail service, instant messaging, integrated telephony including extension of VOIP functionality 2) IT transformation to enable the Council's "Right First Time" vision of a single customer record, "tell us once" processing and citizen portal, the extension of self service and service tracking and system integration to allow the contact centre to provide a wider range of services 3) Exploiting our investment in our SAP system, including integration with internal and supplier systems and high quality management and financial reporting 4) Expertise and IT systems to enhance the Council's procurement capability, capacity and benefits realisation. Optional services Additionally, the following areas may be included in the scope: 1) Consulting and project services 2) Procurement of IT, telecoms and related goods. Purchasing opportunity The contract includes a purchasing opportunity under which other local authorities and public bodies such as schools and colleges may procure some or all of the services and goods specified above from the supplier.

II.1.6) Common Procurement Vocabulary (CPV)

Main Object: 72150000.

Additional Object: 72260000.

Additional Object: 51600000.

Additional Object: 79824000.

Additional Object: 32400000.

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 Additional Object: 72210000.
 Additional Object: 50320000.
 Additional Object: 72250000.
 Additional Object: 79418000.
 Additional Object: 72510000.

II.1.7) Contract covered by the Government Procurement Agreement (GPA)? No

II.1.8) Division into lots No

If yes, tenders should be submitted for

Lot No

II.1.9) Variants will be accepted Yes

II.2) QUANTITY OR SCOPE OF THE CONTRACT

II.2.1) Total quantity or scope (including all lots and options, if applicable) The estimate value range stated below is per annum and excludes other authorities

If known, estimated value excluding VAT (give figures only)

OR range: between 1300000000

and 2300000000

Currency GBP

II.2.2) Options (if applicable) No

If yes, description of these options

If known, provisional timetable for recourse to these options: Period in month(s)

or day(s) (from the award of the contract)

Number of possible renewals (if any):

or Range: between

and

If known, in the case of renewable contracts, estimated time-frame for subsequent contracts: in month(s)

and/or days (from the award of the contract)

II.3) DURATION OF THE CONTRACT OR TIME PERIOD FOR COMPLETION

Either: Period in months

And / or days (from the award of the contract)

Or: Starting

And/or ending

SECTION III: LEGAL, ECONOMIC, FINANCIAL AND TECHNICAL INFORMATION

III.1) CONDITIONS RELATING TO THE CONTRACT

III.1.1) Deposits and guarantees required (if applicable) Included in tender documents.

III.1.2) Main financing conditions and payment arrangements and/or reference to the relevant provisions regulating them Included in tender documents.

III.1.3) Legal form to be taken by the grouping of economic operators to whom the contract is to be awarded (if applicable)

Joint and several liability

III.1.4) Other particular conditions to which performance of the contract is subject (if applicable) Yes

If yes, description of particular conditions Included in the Information Memorandum

III.2) CONDITIONS FOR PARTICIPATION

III.2.1) Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers

Information and formalities necessary for evaluating if requirements are met

Information and formalities necessary for evaluating if requirements are met Included in Information Memorandum

III.2.2) Economic and financial capacity

Information and formalities necessary for evaluating if requirements are met (if applicable) Included in Information Memorandum

Minimum level(s) of standards possibly required (if applicable)

III.2.3) Technical capacity

Information and formalities necessary for evaluating if requirements are met (if applicable) Included in Information Memorandum

Minimum level(s) of standards possibly required (if applicable)

III.2.4) Reserved Contracts (if applicable)

III.3) CONDITIONS SPECIFIC TO SERVICES CONTRACTS

III.3.1) Execution of the service is reserved to a particular profession No

If yes, reference of the relevant law, regulation or administrative provision

III.3.2) Legal entities should indicate the names and professional qualifications of the staff responsible for the execution of the service No

SECTION IV: PROCEDURE

IV.1) TYPE OF PROCEDURE Competitive dialogue procedure.

IV.1.2) Limitations on the number of operators that will be invited to tender or to participate (when applicable)

Envisaged number of operators

Or Envisaged minimum number

and, if appropriate, maximum number

Objective criteria for choosing the limited number of candidates: Envisaged maximum number to go forward to the ISOS stage is six (6)

IV.1.3) Reduction of the number of operators during the negotiation or dialogue

IV.1.3.1) Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated Yes

IV.2) AWARD CRITERIA

IV.2.1) Award criteria (please tick the relevant box(es)) B) The most economically advantageous tender in terms of: B2) the criteria as stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document.

IV.2.2) An electronic auction will be used No

If yes, additional information about electronic auction (if appropriate)

IV.3) ADMINISTRATIVE INFORMATION

IV.3.1) File reference number attributed by the contracting entity (if applicable)

IV.3.2) Previous publication concerning the same contract No

If yes:

IV.3.2.1) Notice number in OJ:

Of

IV.3.2.2) Other previous publications

Notice number in OJ:

Of

IV.3.3) Conditions for obtaining specifications and additional documents (except for a DPS)

Time-limit for receipt of requests for documents or for accessing documents

Time:

Payable documents

If yes, Price (give figures only):

Currency

Terms and method of payment

IV.3.4) Time limit for receipt of tenders or requests to participate

Date 24/06/2009

Time 12:00

IV.3.5) Date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6) Language(s) in which tenders or requests to participate may be drawn up English

Other - third country

IV.3.8) Conditions for opening tenders

IV.3.8.1) Date, time and place

Date

Time

Place (if applicable)

IV.3.8.2) Persons authorised to be present at the opening of tenders (if applicable)

If yes, authorised persons

SECTION VI: COMPLEMENTARY INFORMATION

VI.1) THIS IS A RECURRENT PROCUREMENT (if applicable) No

If yes, estimated timing for further notices to be published:

VI.2) CONTRACT(S) RELATED TO A PROJECT AND / OR PROGRAMME FINANCED BY EU FUNDS No

If yes, reference to project(s) and / or programme(s)

VI.3) ADDITIONAL INFORMATION (if applicable) GO reference: GO 09052102/01

VI.4) PROCEDURES FOR APPEAL

VI.4.1) Body responsible for appeal procedures

Body responsible for mediation procedures (if applicable)

VI.4.2) Lodging of appeals (please fill heading VI.4.2 OR if need be, heading VI.4.3)

Precise information on deadline(s) for lodging appeals:

VI.4.3) Service from which information about the lodging of appeals may be obtained

VI.5) DATE OF DISPATCH OF THIS NOTICE 20/05/2009

END OF NOTICE

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