

Questions	Photocopiers / MFDs	Printers	Print room / reprographic	Desktops	Laptops	Displays
1. Please name all the IT resellers that you have contacts with and buy from.	Canon	Not applicable	Not Applicable	Insight, SCC and ACS		
2. What is the length of the contracts, more specifically their end date, with the named IT resellers in question 1?	Canon leases / contracts are typically 3-5 years	Not applicable		The Trust does not have specific contracts with IT resellers. We purchase equipment from them on an ad hoc basis.		
3. What year and month is the next hardware refresh due?	All 79 Canon printers have different refresh dates depending on when the lease was taken out. We commenced leasing Canon printers in 2018.	Not applicable		Yearly refresh spend due in April		
4. Please name the number of devices deployed by the NHS?	79	There are a small number of desktop printers in the Trust. These are all been/being replaced by Canon MFD		1,649	3,088	2,000
5. In reply to question 4, which department/facility are those located?	Trustwide			Trustwide		
6. Please name the brand and model of the devices mentioned and the spend for each product.	Canon Image runner. The lease per device over five years is £8,100.	Please refer to our response to Question 4.		Desktops/displays - Lenovo Laptops - Hewlett packard Total Expenditure is £500,000		
7. Details on how these were procured. i.e. By Framework i. Procurement method ii. If Framework, please state which one.	Procured directly from Canon.			By Framework - Lot 2: Hardware and Associated Services		
8. Do you normally purchase equipment as services or as a capital?				Capital		
9. What is your annual print/copy volume and spend?	Print / copy volume not known as some devices are managed locally. The annual expenditure is £130,000.			Not Applicable		
10. Who is the person(s) within your organization responsible for the MFD's, print hardware, and supplies contract(s)? Please provide their title and their contact details.	MFDs and associated infrastructure are managed and maintained by our IT provider (Mid-Mersey Digital Alliance (MMDA)).					
11. Who is responsible for purchasing end user devices such as laptops, desktops, displays and accessories? Please provide their title, and their contact details.				Teams purchase their own devices through SBS, using our IT provider (MMDA) as the supplier.		