

FOI Ref: 22/051

email: request-846769-bb6a35e5@whatdotheyknow.com

Dr Jean Brown
University Secretary
University of Cumbria
Bowerham Road
Lancaster
LA1 3JD

21st April 2022

Freedomofinformation@cumbria.ac.uk

Dear Ms Hardie,

REQUEST FOR INFORMATION UNDER THE FREEDOM OF INFORMATION (FOI) ACT

Thank you for your e-mail dated 22nd March 2022 requesting information relating to IT, MFD and Print Hardware. Please see below the information you have requested.

We would be grateful if you could help in answering our request for information, answering for A to E on questions 1-8.

- a) Photocopiers/MFDs (Multi-Functional Device)**
- b) Printers**
- c) Desktops**
- d) Laptops**
- e) Displays**

A. Photocopiers/MFDs (Multi-Functional Device)

- 1. Please name all the IT resellers that you have contacts with and buy from.**

The University has a contract with Konica Minolta.

- 2. What is the length of the contracts, more specifically their end date, with the named IT resellers in question 1.**

The contract length is 5-years, with an end date of 14th November 2026.

- 3. What year and month is the next hardware refresh due?**

November 2026.

- 4. Please name the number of devices deployed**

There are currently 79 devices deployed but this is being reduced to 36.

- 5. Please name the brand of the devices mentioned**

The brand of devices is Konica Minolta.

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6. Details on how these were procured. i.e., By Framework i. Procurement method ii. If Framework, please state which one.

These are procured Under Lot 2 Digital Transformation Solution of the Multifunctional Devices and Digital Transformation Solutions Framework CPC/DU/MFD/03A.

7. What is your annual print/copy volume and spend?

We do not hold this information as the print/copy volume is unknown. Each print job has a contractual price per click, irrespective of the number of pages in that print run. We can estimate that the annual print spend is around £9,000.

8. Who is the person(s) within your organization responsible for these contract(s)? Please provide their title and their contact details

The person responsible for Device contracts is our Head of Technology Services.

We are withholding the personal details of the Head of Technology Services under Section 40 (2) of the Freedom of Information Act 2000. This exempts the personal data of third parties from disclosure.

In order to apply this exemption, we must satisfy one of the three conditions set out in Section 40 subsection 3A of the Act. In this case the 1st condition set out in Section 40 (3A) (a) is satisfied as disclosure would contravene the 'lawfulness, fairness and transparency' principle.

B Printers

Please see our answers to these questions under Section A. We do not use or procure printers as all our print devices are MFDs.

C Desktops

1. Please name all the IT resellers that you have contacts with and buy from.

Please note that although we hold information you have requested, it can be found at the links we have provided below.

- [Agreements | North Western Universities Purchasing Consortium Ltd \(nwupc.ac.uk\)](http://nwupc.ac.uk)
- <https://www.healthtrusteurope.com/wp-content/uploads/2017/11/Information-Communication-ICT-Solutions-Framework-Brief.pdf>
- [ICT Solutions - Healthtrust Europe](#)

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As a result, we are applying the exemption allowed under Section 21 of the Freedom of Information Act 2000. This exempts information from disclosure in our response, where it is already reasonably accessible by other means. This is an absolute exemption, which means it is not necessary for us to consider any public interest factors.

2. What is the length of the contracts, more specifically their end date, with the named IT resellers in question 1.

Please note that this question is not applicable. We procure from resellers who are party to one or other the framework agreements described above, so we do not have contracts with any of the suppliers.

3. What year and month is the next hardware refresh due?

The University has a rolling program for our hardware refresh plans.

4. Please name the number of devices deployed

We have 1,400 desktop devices.

5. Please name the brand of the devices mentioned

Our workstations are Dell devices.

6. Details on how these were procured. i.e., By Framework i. Procurement method ii. If Framework, please state which one.

We use suppliers on the Health Trust Europe and North-West University Purchasing Consortium frameworks.

Question 7 – this is not applicable to desktops.

8. Who is the person(s) within your organization responsible for these contract(s)? Please provide their title and their contact details

Please see our answer to question 8 in section A above.

D Laptops

1. Please name all the IT resellers that you have contacts with and buy from.

Please see our answer to question 1 in section C above.

2. What is the length of the contracts, more specifically their end date, with the named IT resellers in question 1.

Please see our answer to question 2 in Section C above.

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3. What year and month is the next hardware refresh due?

The University has a rolling program for our hardware refresh plans.

4. Please name the number of devices deployed

We have 1,300 laptops.

5. Please name the brand of the devices mentioned

We use HP, Lenovo, Microsoft, and Dell devices.

6. Details on how these were procured. i.e., By Framework i. Procurement method ii. If Framework, please state which one.

We use suppliers on the Health Trust Europe and North-West University Purchasing Consortium frameworks.

Question 7 – this is not applicable to laptops.

8. Who is the person(s) within your organization responsible for these contract(s)? Please provide their title and their contact details

Please see our answer to question 8 in section A above.

E Displays

1. Please name all the IT resellers that you have contacts with and buy from.

Please see our answer to question 1 in section C above.

2. What is the length of the contracts, more specifically their end date, with the named IT resellers in question 1.

Please see our answer to question 2 in Section C above.

3. What year and month is the next hardware refresh due?

The University has a rolling program for our hardware refresh plans.

4. Please name the number of devices deployed

We have 2,200 display devices.

5. Please name the brand of the devices mentioned

Most display devices are Dell, HP, Iiyama and BenQ display units.

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6. Details on how these were procured. i.e., By Framework i. Procurement method ii. If Framework, please state which one.

We use suppliers on the Health Trust Europe and North-West University Purchasing Consortium frameworks.

Question 7 – this is not applicable to displays.

8. Who is the person(s) within your organization responsible for these contract(s)? Please provide their title and their contact details

Please see our answer to question 8 in section A above.

Please note that all University of Cumbria tenders are conducted via the University's portal on the In-Tend e-tendering system. Suppliers who wish to be considered for future University contracts are encouraged to register their details in full on the University's In-Tend portal, to receive notification when relevant tenders are advertised.

If you are not happy with the way we have handled your request for information, you have the right to ask for an internal review within 40 working days of the date of this response. Your request for an internal review should be sent to the above address, or by email to foia@cumbria.ac.uk, quoting the FOI reference number above.

If you are not content with the outcome of the internal review, you have the right to appeal to the Information Commissioner under Section 50 of the Freedom of Information Act. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Freedom of Information Team
The University of Cumbria.

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