1. What is your annual IT Budget for 2017, 2018 & 2019?

	2016/17	2017/18	2018/19
	£	£	£
Central ICT budget	**4,766,210**	**4,590,760**	**4,869,220**
Council D32 budget	**869,020**	**1,034,930**	**902,610**
Total ICT budget	**5,635,230**	**5,625,690**	**5,771,830**

2. Storage:

a. What storage vendor(s) and models do you currently use? **EMC / NexSAN / Nutanix**

b. What is the capacity of the storage data in TB & How much of this is utilised? **500TB raw**

c. What were the installation dates of the above storage vendor(s? (Month/Year) **There was not a single date when the storage vendor(s) were installed – for more information please contact our Infrastructure Manager Philip Parker pparker@solihull.gov.uk**

d. When is your planned (or estimated) storage refresh date? (Month/Year)? **There is not a single date when the storage vendor(s) will be refreshed – for more information please contact our Infrastructure Manager Philip Parker pparker@solihull.gov.uk**

e. Do you have any extended warranties, if so, with which supplier? **All**

f. What is your estimated budget for the storage refresh? **Unknown at this time**

3. Server/Compute:

a. What server vendor(s) and models do you currently use?

HP/SUN/Nutanix

b. What were the installation dates of the above server vendor(s)? (Month/Year)

There was not a single date when the vendor(s) were installed – for more information please contact our Infrastructure Manager Philip Parker pparker@solihull.gov.uk

c. When is your planned (or estimated) server refresh date? (Month/Year)

Approximately 5 yearly but have servers at various ages so no standard date can be given

d. What is your estimated budget for the server refresh? **Unknown**

e. Do you have any extended warranties, if so, with which supplier? **No**

f. Which operating systems are used?

RHEL/WINDOWS/Oracle

4. Network & Security:

a. What network vendor(s) and models do you currently use?

Extreme Networks LAN equipment various models of switches. Aruba Wireless controllers & AP's. **We do not give our specific model numbers for equipment due to the possibility of known vulnerabilities being exploited**. - Section 31(1) FoIA

b. What are the quantities of the Edge, Core and MP used in your network?

Core: 13

Edge (stacks) 115

c. What network architecture is currently used?

The WAN utilises a manged MPLS network

d. What security solutions are being utilised?

We do not give out any information on our security architecture - Section 31(1) FoIA

e. What were the installation dates of the above network vendor(s)? (Month/Year)

There was not a single date when the vendor(s) were installed – for more information please contact our Infrastructure Manager Philip Parker pparker@solihull.gov.uk

f. When is your planned (or estimated) Network refresh date? (Month/Year)?

We refresh different parts of the network each year.

g. What is your estimated budget for the Network refresh?

£100k (April 18 – March 19)

h. When did you install your current Wi-Fi environment?

2014

5. End User Devices:

a. How many desktops/laptops are deployed by the Council?

1700

b. How many mobile devices [Phones & tablets etc. are deployed by the council?

2300

c. What were the installation dates of the above desktop/laptops?

2008 - 2018

d. When is your planned (or estimated) desktop/laptop refresh date? (Month/Year)

N/A - rolling refresh

6. Backup, DR and BC:

a. What device/system do you use for your daily backups (e.g. tape or disk)

Tape/Disk

b. What backup software do you use?

Acronis/Bacula/Netbackup/Back up exec

c. How much data do you backup, in TB?

estimated 75TB

d. Do you use a third party to provide a Business Continuity service (e.g. office workplace recovery or infrastructure ship-to-site solutions)?

YES

e. Does your current recovery solution meet your stakeholder's expectations?

YES

f. Do you already backup into the cloud?

NO

g. Do you have a documented disaster recovery & business continuity plan in place?

YES

7. Number of Physical servers?

Approximately 100

8. Number of virtualised servers? & Which Virtualisation platform do you use?

Approximately 300

Oracle VM/HYPER-V/Citrix xen/acropolis/solaris/VmWare

9. Do you have a cloud strategy if so what is it?

Yes – which is: if there is a business case for its use

10. Do you use Azure or Amazon Web Services?

No

11. Do you use or are you planning to use MS O365?

Yes

12. Please also name all of the IT re-sellers that you work with and buy from, as well as the frameworks utilised.

Information is already published at http://www.solihull.gov.uk/About-the-Council/Performance-spending/councilspending/expenditureover250

13. Do you have a Software Asset Management Policy? If so what is it?

No

14. Who is responsible for your Software Asset Management?

N/A

15. How much did you pay in the last financial year for software licenses?

Information is already published at http://www.solihull.gov.uk/About-the-Council/Performance-spending/councilspending/expenditureover250

16. If applicable, how many people are using Office 365?

N/A

17. Who are your top three software vendors by revenue?

Microsoft, Oracle, Northgate

18. What are the contractual renewal dates for those three vendors?

Microsoft 1/4/2020, Oracle May/2019, Northgate 1/4/2019

19. Have you been audited by those three vendors? If so the date of the audit.

Yes in the last 12 months

20. Do you currently measure software usage versus the number of licenses purchased?

Yes

21. Do you use a software asset management and/or software inventory tool? If so which one(s)?

No

22. Are you actively moving any applications/infrastructure into a cloud environment? If so who is responsible for this?

No

23. What is the total number of IT staff employed by the organization: Please list and provide contact details for the IT senior management team including CIO, IT Director and Infrastructure Architects if applicable.

124 staff

Head of IT – Vacant.

Philip Parker – Infrastructure Manager. 0121 704 8583

24. Who is Head of IT? – Please provide contact details

As Head of IT is vacant, IT is managed by Assistant Director: Paul Langham 0121 704 6196

25. Who is Head of Procurement? – Please provide contact details

Elizabeth Welton: 0121 704 6088

26. Do you have a managed/shared service with any other councils?

(Assuming shared ICT service) Yes – Lichfield District Council

27. Do you normally purchase equipment and services as a capital investment (Cap-Ex) or ongoing operational charges (Opex).

Both