1. What is your annual IT Budget for 2017, 2018 & 2019?	**2017/2018 -** £5,503,630 **2018/2019 -** £5,508,220 **2019/2020 -** not yet been finalised
2. Storage:	
3. What storage vendor(s) and models do you currently use?	Dell Compellent Enterprise Storage Area Network
4. What is the capacity of the storage data in TB & How much of this is utilised?	The storage capacity is 1301.85TB and the **available is** 134.92TB
5. What were the installation dates of the above storage vendor(s)? (Month/Year)	01/11/2016 + Dell
6. When is your planned (or estimated) storage refresh date? (Month/Year)?	Mar-22
7. Do you have any extended warranties, if so, with which supplier?	Yes - Dell
8. What is your estimated budget for the storage refresh?	N/A
9. Server/Compute:	
10. What server vendor(s) and models do you currently use?	Dell - various
11. What were the installation dates of the above server vendor(s)? (Month/Year)	01/11/2016
12. When is your planned (or estimated) server refresh date? (Month/Year)	Mar-22
13. What is your estimated budget for the server refresh?	N/A
14. Do you have any extended warranties, if so, with which supplier?	Yes - Dell
15. Which operating systems are used?	Windows 7
16. Network & Security:	
17. What network vendor(s) and models do you currently use?	Cisco 2960,3560, 3750, 6500, Nexus 9K
18. What are the quantities of the Edge, Core and MP used in your network?	190+
19. What network architecture is currently used?	Tiered

20. What security solutions are being utilised?	Primary & Secondary layer 7 Firewalls
21. What were the installation dates of the above network vendor(s)? (Month/Year)	June 2014
22. When is your planned (or estimated) Network refresh date? (Month/Year)?	2022
23. What is your estimated budget for the Network refresh?	N/A
24. When did you install your current Wi-Fi environment?	01/12/2017
25. End User Devices:	
26. How many desktops/laptops are deployed by the Council?	3300 desktops
27. How many mobile devices [Phones & tablets etc] are deployed by the council?	1404
28. What were the installation dates of the above desktop/laptops?	01/12/2011
29. When is your planned (or estimated) desktop/laptop refresh date? (Month/Year)	01/08/2018
30. Backup, DR and BC:	
31. What device/system do you use for your daily backups (e.g tape or disk)	Tape
32. What backup software do you use?	NetVault Backup
33. How much data do you backup, in TB?	10 TB daily
34. Do you use a third party to provide a Business Continuity service (e.g. office workplace recovery or infrastructure ship-to-site solutions)?	No
35. Does your current recovery solution meet your stakeholder's expectations?	Yes
36. Do you already backup into the cloud?	No
37. Do you have a documented disaster recovery & business continuity plan in place?	Yes
38. Number of Physical servers?	67
39. Number of virtualised servers? & Which Virtualisation platform do you use?	239

40. Do you have a cloud strategy if so what is it?	Incoporated in our ICT strategy which is currently under review. Both the previous & new strategies are published on the Royal Greenwich Website - www.royalgreenwich.gov.uk
41. Do you use Azure or Amazon Web Services?	Azure
42. Do you use or are you planning to use MS O365?	Yes - use
43. Please also name all of the IT re-sellers that you work with and buy from, as well as the frameworks utilised.	Bytes Software Services Ltd CCS Media Kingsfield Computer Products Limited Misco UK Ltd Trans European Technolgy (TET) Banner Group Limited CDW Limited Insight Direct (UK) Limited
44. Do you have a Software Asset Management Policy? If so what is it?	we do not have a software asset management policy
45. Who is responsible for your Software Asset Management?	Knowledge Information Management Team
46. How much did you pay in the last financial year for software licenses?	Corporate Licences - £850,797.00
47. If applicable, how many people are using Office 365?	O365 in use for 329 users
48. Who are your top three software vendors by revenue?	Softcat (Microsoft) – ecm_45264 Trustmarque (VMWare) – ecm_42927 These are our 2 main software vendors. Most of our software in incorporated as part of a service or system. Please see London Contract Register for full list of contracts.
49. What are the contractual renewal dates for those three vendors?	Microsoft – 1st February 2021 Trustmarque (VMware) – 19th October 2021
50. Have you been audited by those three vendors? If so the date of the audit.	This information is not held by the current staff.
51. Do you currently measure software usage versus the number of licenses purchased?	As part of our annual true-up or renewal of all software, a reconciliation is carried out to ensure the correct number of licences are purchased.
52. Do you use a software asset management and/or software inventory tool? If so which one(s)?	Yes SCCM

53. Are you actively moving any applications/infrastructure into a cloud environment? If so who is responsible for this?	Technical Architect
54. What is the total number of IT staff employed by the organization: Please list and provide contact details for the IT senior management team including CIO, IT Director and Infrastructure Architects if applicable.	In total 59 IT staff were employed as of 31.03.2018. Kevin Gibbs is CIO (Director of Finance) Tony Reed is deputy CIO
55. Who is Head of IT? – Please provide contact details	The Assistant Director for Customer Contact is Tony Reed.
56. Who is Head of Procurement? – Please provide contact details	The Senior Assistant Director for Finance is Ian Tasker.
57. Do you have a managed/shared service with any other councils?	Customer services do not have any shared services with other councils.
58. Do you normally purchase equipment and services as a capital investment (Cap-Ex) or ongoing operational charges (Opex).	RBG have a mixed estate and use both methods Capital and Operational where required