Bath & North East Somerset Council
Request for Information

Requested information

Under the freedom of information act 2000. I write to obtain the following information about the organisations information technology infrastructure equipment:

1.   What is your annual IT Budget for 2017, 2018 & 2019?
2.   Storage:
a.   What storage vendor(s) and models do you currently use? WE DO NOT DISCLOSE THE TECHNOLOGY VENDOR – WE USE STORAGE AREA NETWORKS
b.   What is the capacity of the storage data in TB & How much of this is utilised? 36TB UTILISED
c.   What were the installation dates of the above storage vendor(s)? (Month/Year)2015
d.   When is your planned (or estimated) storage refresh date? (Month/Year)?2018
e.   Do you have any extended warranties, if so, with which supplier? NO
f.   What is your estimated budget for the storage refresh? £512k
3.   Server/Compute:
a.   What server vendor(s) and models do you currently use? WE DO NOT DISCLOSE THE TECHNOLOGY VENDOR
b.   What were the installation dates of the above server vendor(s)? (Month/Year) we have a rolling server asset refresh programme based on a 7 year cycle for our blade servers and 5 for our SANs
c.   When is your planned (or estimated) server refresh date? (Month/Year) As above
d.   What is your estimated budget for the server refresh? £1.5million
e.   Do you have any extended warranties, if so, with which supplier? Yes Christie Data & ICC Managed Services – all details are on ProContract
f.   Which operating systems are used?
4.   Network & Security: WE DO NOT DISCLOSE THE TECHNOLOGY VENDOR
a.   What network vendor(s) and models do you currently use? WE DO NOT DISCLOSE THE TECHNOLOGY VENDOR
b.   What are the quantities of the Edge, Core and MP used in your network? 38 & 47
c.   What network architecture is currently used? IP leased line and council owned fibre
d.   What security solutions are being utilised? Firewall, Antivirus, Threat Protection, URL filtering, Device Port lockdown, spam filtering
e.   What were the installation dates of the above network vendor(s)? (Month/Year) Various from 2010 – 36 replaced 2017
f.   When is your planned (or estimated) Network refresh date? (Month/Year)? 47 in 2018
g.   What is your estimated budget for the Network refresh?£100k
h.   When did you install your current Wi-Fi environment?2015
5.   End User Devices:
a.   How many desktops/laptops are deployed by the Council? 300
b.   How many mobile devices [Phones & tablets etc] are deployed by the council? 400 ipads and iphones
c.   What were the installation dates of the above desktop/laptops? 2013
d.   When is your planned (or estimated) desktop/laptop refresh date? (Month/Year) none planned
6.   Backup, DR and BC:
a.   What device/system do you use for your daily backups (e.g tape or disk) Disk to Disk to Tape

b.	What backup software do you use? WE DO NOT DISCLOSE THE TECHNOLOGY VENDOR

c.	How much data do you backup, in TB? 36

d.	Do you use a third party to provide a Business Continuity service (e.g. office workplace recovery or infrastructure ship-to-site solutions)? No

e.	Does your current recovery solution meet your stakeholder's expectations? Yes

f.	Do you already backup into the cloud? No

g.	Do you have a documented disaster recovery & business continuity plan in place? Yes

7.	Number of Physical servers? 40

8.	Number of virtualised servers? & Which Virtualisation platform do you use? 350 - WE DO NOT DISCLOSE THE TECHNOLOGY VENDOR

9.	Do you have a cloud strategy if so what is it? No

10.	Do you use Azure or Amazon Web Services? No

11.	Do you use or are you planning to use MS O365? No

12.	Please also name all of the IT re-sellers that you work with and buy from, as well as the frameworks utilised.

13.	Do you have a Software Asset Management Policy? If so what is it? No

14.	Who is responsible for your Software Asset Management? N/a

15.	How much did you pay in the last financial year for software licenses?

16.	If applicable, how many people are using Office 365? N/a

17.	Who are your top three software vendors by revenue? Microsoft, Citrix, iTrent

18.	What are the contractual renewal dates for those three vendors? Microsoft 2019/20, Citrix 2018/19, iTrent 2019/20

19.	Have you been audited by those three vendors? If so the date of the audit. Audited by Microsoft Oct-Dec 2017

20.	Do you currently measure software usage versus the number of licenses purchased? No

21.	Do you use a software asset management and/or software inventory tool? If so which one(s)? Microsoft SCOM

22.	Are you actively moving any applications/infrastructure into a cloud environment? If so who is responsible for this? No

23.	What is the total number of IT staff employed by the organization: Please list and provide contact details for the IT senior management team including CIO, IT Director and Infrastructure Architects if applicable. 2300 people

24.	Who is Head of IT? – Please provide contact details Angela Parratt

25.	Who is Head of Procurement? – Please provide contact details Richard Howroyd

26.	Do you have a managed/shared service with any other councils? No

27.	Do you normally purchase equipment and services as a capital investment (Cap-Ex) or ongoing operational charges (Opex). Cap-ex