

**Force Disclosure Unit**

Wiltshire Police HQ

London Road

Devizes

Wiltshire

SN10 2DN

Tel 101 ext. 62005

www.wiltshire.police.ukdisclosure@wiltshire.pnn.police.uk

Jay Rouf
By email

Date: 19 July 2017

Your ref:

Our ref: FOI 2017/455

Reply contact name is Sue Mayell

Dear Jay

I write in connection with your request for information dated 23 May 2017 concerning IT Infrastructure.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, searches were conducted with the Finance department at Wiltshire Police and ICT Services at Wiltshire Council.

Your request for information has now been considered and I am able to respond as follows.

Your questions and our responses:

- 1) ICT Team structure including name, email and any contact details from CIO, IT Director IT Manager, IT Infrastructure Manager.
[All ICT services are provided by Wiltshire Council, Wiltshire Police do not have an ICT Section.](#)
- 2) ICT strategy for the next 5 years.
[No information held.](#)
- 3) Name of all your IT Res-seller's you work with and buy from.
[Software Box Limited \(Microsoft Licences\), Insight/Centerprise \(Dell Laptops\), Vodafone \(Iphones etc\).](#)

I also require the following information:

- What is your annual IT Infrastructure Budget for 2016 & 2017?
[2016/17 £4,991,443](#)
[2017/18 £4,912,823](#)
[Includes: Mobiles/Telephony/RemoteWorking/Network/Radios/Airwave/Hardware/Software/Licences](#)
- What storage vendor(s) and model do you currently use?
[HP Storageworks 4800 series, Nexsan E60, Hitachi SAN](#)



INVESTOR IN PEOPLE

- When was the installation date of above storage vendor(s)?
 HP Storage 4800 Series – Installation prior to Mar 2011 (details no longer accessible)
 Nexsan E60 – Installation approx. Dec 2013 and Sep 2015
 Hitachi SAN – Installation approx. Mar 2013
- When is your planned (or estimated) storage refresh date? (Month/year)
 There are currently no plans to refresh the storage
- What is your estimated budget for the refresh?
 N/a
- What date does your storage support contract end? (Month/year)
 There is no support contract
- What is the value of your storage support contract?
 N/a
- What is the capacity of the storage data in TB?
 Approximately 300TB
- What compute vendor(s) (Servers) and model do you currently use?
 HP Servers G7 – G9
- Number of servers?
 186
- What operating system(s) do you use?
 Windows Server 2008 and 2012 R2
- What percentage is virtualised?
 90%
- Virtualisation platform?
 Hyper-V and some VMWare
- When is your planned (or estimated) compute refresh date? (Month/year)
 There is no refresh date.
- When does your compute support contract end? (Month/year)
 There is no contract.
- What is the value of the compute support contract?
 N/a
- Do you have a cloud strategy if so what is it?
 Yes, move as much compute to the cloud as possible over the next 5 years.
- Do you use Azure or Amazon Web Services?
 Azure
- Do you have a VDI infrastructure - Y/N If No do you plan to?
 No and no
- What IT product/renewal is the most expensive and would you like to save/cut costs
 Vodafone – Mobiles/Data Package/Datacards etc
 BT OneBill (Telephony/Line Rental/Network Services)
 Airwave Solutions (Police Radios), will be moving to ESN in 2019.
 Microsoft Licencing
 Home Office Subscriptions – Access to PNC(Police National Computer)/PND(Police National Database) etc
 Storm – Police Command & Control System (Control Room)

Desktop/Laptops:

- What Brand do you use?
 Dell
- Total number
 2200
- When is upgrade/refresh
 No fixed plans

- If you outsource your IT works, please provide who it is with, contact details and when the contract started and ends
Wiltshire Council provide ICT services to Wiltshire Police. There is no contract, it is a partnership agreement that started in 2012, there is no end date.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Sue Mayell
Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



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Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101 ext 62005

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.pnn.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk