



Matt Goldbacher
via email

Information Requests
County Hall
B2S
The Crescent
Taunton
TA1 4DY

Reference: 6043917

Date: 10 February 2020

Dear Matt Goldbacher

Freedom of Information Act 2000

I can confirm that the information you have requested is held by Somerset County Council.

Your Request:

1. How many desktops/laptops/ tablets & displays are deployed by the Council?

Our Response:

3866. (Schools information not managed by ICT.) Displays are not counted.

Your Request:

2. In reply to question 1 which department /facility are those located?

Our Response:

Spread across Somerset and neighbouring counties we have 682 properties on record and over 1000 sections using laptops.

Your Request:

3. What brand and models do you currently use?

Our Response:

For laptops, desktops and some tablets we use Lenovo, multiple models are currently in use (30+), we also buy Microsoft and Apple tablets.

Your Request:

4. How much did you pay for each laptop, desktop, tablet and display product?

Our Response:

We obtain multiple quotes and purchase at the best rate at the time. Approx £500 per laptop, £400 per desktop and £1000 per tablet, displays are c £150.

Your Request:

5. What year and month is the next hardware refresh due?

Our Response:

Refresh is due to start in approx 18 months and will then be a rolling project.

Your Request:

6. Do you normally purchase equipment and services or as a capital?

Our Response:

Some as Capital and some as Revenue

Your Request:

7. Who is responsible for purchasing end user devices such as laptops, desktops, tablet, display and accessories?

Our Response:

Corporate ICT Service for the Council, Schools and Traded Service for Schools.

Your Request:

8. Please list and provide contact details for the IT senior management team?

Our Response:

Andy Kennell, Strategic Manager ICT, akennell@somerset.gov.uk

Sarah Moore, Service Manager ICT Tech Transformation,
semoore@somerset.gov.uk;

Dave Littlewood, Strategic Manager Enterprise Architecture & Gov,
drlittlewood@somerset.gov.uk

Your Request:

9. Please name all the IT re-sellers that you work with and buy from, as well as the frameworks that you use for the release of any tenders etc

Our Response:

All our tenders are published on the Supplying the South West portal <https://www.supplyingthesouthwest.org.uk/>, and the contract information including names of suppliers appointed and the frameworks used if applicable can also be found there. Some of the frameworks we have used in the past are CCS Tech Products 2 and DAS, GCloud and NHS SBS Healthcare Clinical Information System Services

As we are not providing this to you directly, we are applying Section 21 of the Freedom of Information Act 2000 which provides for exemption where information is reasonably accessible to the applicant by other means.

Section 21 (1) states that 'Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information'.

This response therefore acts as a refusal notice under section 17 of the Freedom of Information Act 2000.

Please quote the reference number **6043917** in any future communications.

I will now close this request.

If you feel your request has not been answered in sufficient detail, or if you wish to clarify the information given, please contact me, and I will be happy to address the issues you raise.

Alternatively, if you are not satisfied with our response you may request an internal review. This is an independent investigation into the handling of your request, which is carried out by the Information Governance Team. The conclusions of this investigation, and if applicable, a fresh decision about the information to be provided, should be sent to you within twenty working days of receipt of the internal review request.

To request an Internal Review please respond to this letter detailing why you are not satisfied, and your request will be dealt with by the information governance team.

If you are not satisfied with the results of the internal review, you may then appeal directly to the Information Commissioner's Office with your complaint. The Information commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Telephone: 0303 123 1113

Web address: www.ico.gov.uk

<https://ico.org.uk/make-a-complaint/>

Yours faithfully

Information Request Officer

Freedom of Information Requests Team