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Our ref: FOI 1819_151

Date: 4th December 2018

Email: knowsley.ccgcommunications@knowsley.nhs.uk

Dear Kyle

Freedom of Information Request

Please find below the response to your recent Freedom of Information request.

Request / [Response](#):

Please supply a copy of the CCG's latest IT/IM&T/Digital Strategy?

The CCG does not currently have a standalone IT/IM&T/Digital Strategy but is party to a shared service with neighbouring CCGs and local provider trusts, and a copy of the Informatics Shared Service Strategy 2017-2020 is attached. The CCG is also party to Digit@LL, the Cheshire and Merseyside Digital Strategy 2018-2023, and a copy is attached.

Does the CCG work within a shared services agreement with surrounding Trusts or CCGs?

Yes the CCG is party to a shared services agreement with Halton and St Helens CCGs and GP Practices, North West Boroughs Healthcare Trust, Bridgewater Community Trust, and St Helens and Knowsley Hospital Trust, who host the service on behalf of the partners.

Does the CCG outsource any of their IT Infrastructure services?

Yes all IT infrastructure is sourced through the shared service informatics provider

If yes to Question 3, please confirm who provides your IT services and the contract dates?

The CCG doesn't hold this information. Services are procured and contracts held by the Health Informatics Service hosted by St Helens and Knowsley Hospital Trust.

Who is the CCG's current Chief Clinical Information Officer?

The CCG doesn't have a Chief Clinical Information Officer. However the CCG has a number of clinical leadership roles and a number of GPs across the CCG have IM&T expertise, who advise on development of IT strategy and services.

Who is the CCG's current CIO/ IT Director?

The CCG doesn't have a CIO/ IT Director. However the CCG has access to expertise and advice from Christine Walters, CIO for the shared Health Informatics Service.

Which member of the board is responsible for IT?

John Doyle, Chief Finance Officer is the Governing Body member responsible for IT.

Please provide an organisation chart for your IM&T department?

The CCG doesn't have an IM&T department. As described above IM&T services are provided through a shared service.

Which member of the CCG is the SRO for the STP engagements?

Dianne Johnson, Chief Executive is SRO for STP engagement.

What proportion of the CCG IM&T Department is made up of interim staff and permanent staff?

As above the CCG doesn't have an IM&T department.

Is the CCG looking to migrate to the cloud in the next 2 years?

Some of the IT systems commissioned on behalf of GP Practices through the Health Informatics Service are cloud based. Cloud based options will be considered as IT infrastructure and other systems are replaced or re-commissioned in the next 2 years.

Are the Trust considering their options of outsourcing their IT Services in the next 3 years?

No

Should you require any further information or clarification regarding this response, or do not feel that your request has been answered as you would expect, please contact us to discuss.

We also wish to take this opportunity to inform you that a formal complaints and internal review process is available, which will be managed by a FOI Appeals Officer.

This can be formally requested and must be done within a reasonable period of time (3 calendar months) from the date this response was issued.

Where you are not satisfied with the response to a request for information that falls within the Environmental Information Regulations you should make a representation for a review to FOI Appeals Officer at knowsley.ccgcommunications@knowsley.nhs.uk within 40 days of receipt of the response.

If you are not satisfied with our review under the Freedom of Information Act or the Environmental Information Regulations you may apply directly to the Information Commissioners Office (ICO) for a review of your appeal decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure. The ICO can be contacted at:

ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Should you need any further clarification or assistance please do not hesitate to contact me quoting the above reference.

Yours sincerely



Dianne Johnson
Chief Executive