

**Sent by email**

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**Information Governance Team**

West London NHS Trust

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**FOI/2018 ref:** 150

Date: 09/10/2018

**Freedom of Information Act 2000 request:**

With reference to your request for information, dated 25/09/2018, made under section 1(1) of the Freedom of Information Act, I am writing to inform you of the outcome of your information request.

You asked the following:

**Please confirm the following pieces of information:**

**1. Who is the Trust's current supplier for their Electronic Patient Record?**

The Trust has only 1 main Electronic Patient Record (EPR) System which is RiO however the Trust does use the following Clinical systems in bespoke areas.

- Servelec - RiO
- Mayden - IAPTus
- Phoenix Partnership - SystmONE

**2. What is the contract start and end date for the Electronic Patient Record?**

- Servelec - RiO
  - Contract start date – January 2014.
  - End date – December 2020.
- Mayden - IAPTus
  - Contract start date – 2013.
  - End date – 2017 but was renewed in 2018.
- Phoenix Partnership – SystmONE
  - Contract start – September 2017.
  - End date – September 2022.

**3. Who is the Trust's current supplier for your Patient Administration System?**

N/A

**4. What is the contract start and end date for the Patient Administration System?**

N/A

**5. When are you due to start looking to re-procure your clinical systems?**

The Trust is looking to re-procure the clinical systems in Quarter 1, 2019-20.

**6. Who supplies the Trust's integration system?**

Mirth Connect Solutions supplies the Trust's integration system.

**7. Please supply a copy of the Trusts latest Informatics Strategy.**

Please see attached document.

**8. How regularly does the Trust review their Informatics Strategy?**

The Trust review Informatics Strategy when required, but within a minimum of every 5 years.

**9. Has the Trust developed a Digital Strategy?**

The Trust has not developed a Digital Strategy.

**10. How often does the Trust assess their Clinical Systems?**

The Trust normally re-assesses the market at approx. 18mths from the end of the incumbents' contract. The functionality of the deployed system itself is continually assessed and re-designed to meet operational needs and streamline processes.

**11. Who is the Trust's current Chief Clinical Information Officer?**

Dr Jonathan Scott is the Trust's Chief Clinical Information Officer.

**12. Which member of the board is responsible for IT?**

Director of Finance & Business, Paul Stefanoski is responsible for IT.

**13. As part of planning for the replacement of PAS how much has your organisation assigned a specifically for data migration to offset the risks to revenue generation post go-live of the new system?**

N/A

**14. Please provide an organisation chart for your IM&T department?**

Please see attached.

**15. Which member of the Trust is the SRO for the Local Digital Roadmap engagements?**

Director of Business Technology is the SRO for the Local Digital Roadmap engagements.

**16. Who at the Trust is responsible for ensuring the changes to IR35 are being enforced?**

Workforce Department is responsible for ensuring the changes to IR35 are being enforced.

This completes our response to your request for information. If you are unhappy with our response, please write to us giving your reasons and we will address them.

If you remain dissatisfied you are entitled to appeal to the Information Commissioner:

Customer Contact

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow SK9 5AF  
Tel: 0303 123 1113  
[http://ico.org.uk/concerns/getting/report\\_concern\\_foi](http://ico.org.uk/concerns/getting/report_concern_foi)

Yours sincerely,

**Deena Vora**

Freedom of Information Officer

**West London NHS Trust**