

Ms Hannah Sherrin

Business Support
Resources Group
Warwickshire County Council
Shire Hall, Warwick, CV34 4RL

Email businesssupport@warwickshire.gov.uk

Please ask for Charlotte Mackin

Our ref: 6248760

Your ref:

Date: 1 December 2020

Dear Ms Sherrin

Freedom of Information Act 2000

I can confirm that the information requested is held by Warwickshire County Council. I have detailed below the information that is being released to you.

We would be grateful if you could help in answering our request for information for the following questions; answering for A-F on questions 1-8.

- a) Photocopiers/MFDs (Multi-Functional Devise)*
- b) Printers*
- c) Print room / reprographic*
- d) Desktops*
- e) Laptops*
- f) Displays*

Q1. Please name all the IT resellers that you have contacts with and buy from.

- a) Photocopiers/MFDs (Multi-Functional Devise)* **Canon**
- b) Printers* - **No one reseller**
- c) Print room / reprographic* - **N/A**
- d) Desktops* - **CDW**
- e) Laptops* - **CDW**
- f) Displays* - **CDW**

Q2. What is the length of the contracts, more specifically their end date, with the named IT resellers in question 1.

Canon - July 2022 (5 Year Contract)

CDW - No contract, hardware is purchased via CCS framework

Q3. What year and month is the next hardware refresh due?

Laptop / Desktop - September 2022

MFD's - July 2022

Q4. Please name the number of devices deployed by Council?

Laptops & Desktops - Approx 4750

MFD's - 165

Q5. In reply to question 4, which department/facility are those located?

Across the organisation

Q6. Please name the brand and model of the devices mentioned and the spend for each product.

Laptops - Surface Pro 6 - All devices leased for £3.1m over 3 years

Desktops - iterative purchases - approx £400 / device - Fujitsu or Lenovo

Q7. Details on how these were procured. i.e. By Framework

i. Procurement method

ii. If Framework, please state which one.

Procured via Further Competition

Q8. Do you normally purchase equipment as services or as a capital?

Low value items - Services

Items over £6k - Capital

Q9. What is your annual print/copy volume and spend?

Spend - Approx £90k via CPC

Print Copy Volume for 2019 - 2,999,076 pages

Q10. Who is the person(s) within your organization responsible for the MFD's, print hardware, and supplies contract(s)? Please provide their title and their contact details.

Anil Kalair

Service Desk Team Lead

xxxxxxxxxx@xxxxxxxxxxxxx.xxx.xx

Q11. Who is responsible for purchasing end user devices such as laptops, desktops, displays and accessories? Please provide their title, and their contact details.

Muhammed Asghar

End User Team Lead

muhammedasghar@warwickshire.gov.uk

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within 40 days of the date of receipt of the response to your original letter and should be addressed to:

Information Management
Shire Hall
Warwick
CV34 4RL
inforights@warwickshire.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Phone: 0303 123 1113

Website: www.ico.org.uk

I will now close your request as of this date.

Yours sincerely

Charlotte Mackin
Business Support Team Leader