

Ms Monika Wisniewska

Email: request-395959-c6469781@whatdotheyknow.com

Date: 10 May 2017

Your Ref:

Our Ref: 653

Enquiries to: P Maitland-Cullen

Direct Line: 0131 623 4605

Email: patrick.maitland-  
cullen@nhs.net

Dear Ms Wisniewska

## **Freedom of Information (Scotland) Act 2002**

In your request received on 20 March, you wrote:

‘Can you please give me an indication of **[1]** your current FY IT budget and **[2]** which IT systems you use to support and manage inspections? Also can you please confirm the average number of **[3]** inspectors and **[4]** inspections per year?’

Following a reminder, you clarified the scope of the questions on 19 April, as reflected below.

### **Response**

**Q. 1.** The Healthcare Improvement Scotland IT budget – FY 2016-2017?

**A.** £565,153.51

**Q. 2.** The IT software systems that support inspection activities?

**A.** Microsoft Office suite – Excel, Word, and Powerpoint. Sharepoint Dynamics (customer relationship management system).

**Q. 3.** The number of inspection posts as at 2017?

**A.** Eight Senior Inspectors and 19 Inspectors.

**Q. 4.** The number of inspections undertaken during period 1 April 2016 to 31 March 2017?

**A.** 27 Registration & Regulation of Independent Healthcare; 6 Joint Inspection of Children’s Services (lead agency: Care Inspectorate); 6 Strategic Inspection of Adult Services (Joint inspections with the Care Inspectorate); 29 Healthcare Environment Inspectorate (HEI) inspections; 9 Older People in Acute Hospitals (OPAH) inspections; and 5 Inspections of prisoner healthcare (lead agency HM Inspector of Prisons).

If you do not feel our answer is correct, we must look at your request again. This is called a review. You need to ask us to do this within 40 working days of receiving this letter. Please tell us about your concern by listing any points. The staff who answered your request first time will not decide the review. We will write to you within 20 working days to tell you the decision. To have us start a review please contact:

Dr Sara Twaddle  
Director of Evidence  
Healthcare Improvement Scotland  
Gyle Square  
1 South Gyle Crescent  
Edinburgh EH12 9EB

Tel: 0131 623 4300

Email: [sara.twaddle@nhs.net](mailto:sara.twaddle@nhs.net) AND [hcis.FOI@nhs.net](mailto:hcis.FOI@nhs.net)

If you are unhappy with the decision we give you following a review, there is a right of appeal to the Scottish Information Commissioner. You must contact the Commissioner within 6 months of receiving the letter with our review decision. You can contact the Commissioner by phone on 01334 464 610. An appeal can also be made using the Commissioner's online form:

[www.itspublicknowledge.info/Appeal](http://www.itspublicknowledge.info/Appeal).

More information about appealing to the Commissioner is available at:

[www.itspublicknowledge.info/YourRights/UnhappyWithResponse.aspx](http://www.itspublicknowledge.info/YourRights/UnhappyWithResponse.aspx)

Yours sincerely



**Patrick Maitland-Cullen.**  
Health Information Scientist.