

Joanne Hewitt

From: Richard Hardman
Sent: 11 October 2011 15:43
To: Joanne Hewitt
Cc: Sam Tysoe
Subject: FW: Service 461

Hi Jo,

E-mail from Rossendale Transport clarifying the hail and ride section of route on service 461.

Thanks

Richard

From: @rossendalebus.co.uk
Sent: 11 October 2011 15:39
To: Richard Hardman
Subject: Service 461

Hi Richard

I am emailing further to our telephone conversation earlier relating to service 461, in particular relating to the hail and ride sections in the Back o' th' Moss area of Heywood.

Our service registration for the service details all roads from The Summit to Bamford road as being hail and ride, only until formal stops are established. Official bus stops were introduced along the majority of the route some time ago and our drivers now adhere to these stops. Only Higher Lomax Lane and Cherwell Avenue are now treated as hail and ride.

We provide low floor buses on all most of our services and only with official bus stops with appropriate clearways can we ensure that all our customers can access the services we provide. On hail and ride routes we regularly experience problems trying to pull buses upto the kerb for boarding due to parked cars and this can cause problems to disabled people and people with mobility problems. We have also had a number of claims for compensation due to injuries caused by boarding buses in the middle of the road.

We do not feel that the distance between the stops provided in the Back O' th' Moss area of Heywood to be excessive. We are reluctant to revert this back to hail and ride and we would also like to see all hail and ride sections throughout our network replaced with formal bus stops as soon as possible.

Commercial Manager - Rossendalebus

Rossendale Transport Limited

Knowsley Park Way
Haslingden
Rossendale
Lancashire
BB4 4RS

Clair Robinson

From: Clair Robinson
Sent: 14 December 2011 16:56
To: Joanne Hewitt
Cc: @gmp.police.uk'
Subject: 461 service

Jo

I visited Clay Bank Street, Furness Avenue, Cedar Drive, Peel Lane, Cherwell Avenue and Higher Lomax Lane with Dave and Dean today and note the following:

Clay Bank Street

NE3217 – pole & plate on street outside house number 66. Plate reads 'not in use'. We agreed that 461 could be added to plate, but not to be a 'both way' stop. The only issue we had with this location was residents parking. The 461 services runs from approx. 8.00am until 5.30pm so we could have a clearway for a limited period rather than 24/7.

NE3216 – no pole & plate on street. However, new stop approved adjacent house number 67, next to telegraph pole. Plate to read 461.

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Cedar Avenue

NE0489 – plate on lamppost opposite house number 57. Plate reads 461 'both ways'. Could you please ask Facilities Helpdesk to arrange for the plate to be re-set, the plate is pointing the wrong way.

Peel Lane

NE0449 – plate on lamppost opposite Clay Bank Street. Plate reads 461 'both ways'. This stop needs to be removed and replaced on lamppost number 13 adjacent house number 22 (opposite side of road).

NE0445 – stop not on street and in my missing stop file. Could you ask Operators whether there is any passengers wait in this area (Peel Lane/Bank Top Street) as we are proposing a stop on Cherwell Avenue. If Operators don't think there is a need for a stop then please remove stop from AS400.

Bank Top Street

No stops currently present and none proposed.

Cherwell Avenue

New stop approved on lamppost number 7, in-between entrance to Cherwell Centre and Mill Bank Street. Plate to read 461 'both ways'. Please see attached Google link.

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[2.228723&sspn=0.009436,0.019205&vpsrc=6&hnear=Peel+Ln,+Heywood,+United+Kingdom&t=m&z=19&layer=c&cbl=53.595733,-2.231293&panoid=IW9QEpRmnjQgKGg_7GqKmA&cbp=12,316.45,,0,0](http://maps.google.co.uk/maps?q=peel+lane,+heywood&hl=en&ll=53.598032,-2.228723&sspn=0.009436,0.019205&vpsrc=6&hnear=Peel+Ln,+Heywood,+United+Kingdom&t=m&z=19&layer=c&cbl=53.595733,-2.231293&panoid=IW9QEpRmnjQgKGg_7GqKmA&cbp=12,316.45,,0,0)

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High Lomax Lane

NE0444 – stop on street. Plate reads 461 'both ways'.

Could you please contact the Operator to see whether he has any patronage data for this route and which stops they have problems with parking at. Could you also consult with the Operator on the above proposals to gain their comments before we consult with local residents/ward councillors.

Dave – I will send you a plan showing the stop locations once the Operator has advised on the above.

Thanks

Clair

Dave is to confirm whether funding is available for clearways.

Thanks

Clair Robinson

Route Development Officer

Transport for Greater Manchester

2 Piccadilly Place, Manchester M1 3BG

Direct line 0161 244 1669 Office fax 0161 244 1310

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Joanne Hewitt

From: Clair Robinson
Sent: 22 December 2011 16:26
To: Joanne Hewitt
Subject: RE: 461 Service

Jo

Can you please undertake the necessary consultations for the proposed stops etc. and I will re-visit Peel Lane/Bank Top Street in the new year, can you please create a file and add to my site visits to do.

Thanks

Clair

From: Joanne Hewitt
Sent: 22 December 2011 15:39
To: Clair Robinson
Subject: FW: 461 Service

FYI

From: Joanne Hewitt
Sent: 22 December 2011 15:38
To: @rossendalebus.co.uk
Subject: FW: 461 Service

Thank you so much for your prompt response and comments.

I will keep you informed of the progress of all the proposals.

Kind Regards

Joanne Hewitt
Street Furniture Administrator
Transport for Greater Manchester

2 Piccadilly Place, Manchester M1 3BG
Direct line 0161 244 1661, Extension 701661
www.tfgm.com

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From: @rossendalebus.co.uk
Sent: 22 December 2011 15:12
To: Joanne Hewitt
Subject: RE: 461 Service

Hi Jo

We welcome any improvements to the stops in this area and have requested additional stops on numerous occasions. All of your suggestions seem sensible.

I understand this review of stops has come about following a complaint from at least one resident in the Peel Lane / Bank Top Street area. I understood that there was a stop in this area, either on Peel Lane near to the pub or on Bank Top Street near to the sheltered housing. It would appear that the stop has been removed at some stage and this is probably NE0445. I would suggest that the reinstatement of the stop would be required to appease the person complaining.

Everything else seems OK

Best Regards

Commercial Manager - Rossendalebus

Rossendale Transport Limited

Knowsley Park Way
Haslingden
Rossendale
Lancashire
BB4 4RS

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From: Joanne Hewitt [<mailto:Joanne.Hewitt@tfgm.com>]

Sent: 22 December 2011 14:15

To:

Cc: Clair Robinson

Subject: 461 Service

Importance: High

Good Morning

I understand you have had some contact with Transport for Greater Manchester in October, regarding the 461 Route and stops along Clay Bank Street, Furness Avenue, Cedar Avenue, Peel Lane, Bank Top Street, Cherwell Avenue and Higher Lomax Lane.

TfGM's Route Development Officer, along with a representative of the police and local highway department and they have proposed stops at certain points along the aforementioned roads. However, before we install any of the stops they have approved, I am emailing you to ask for your comments.

The representatives have noted the following:-

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NE0445 – stop not on street. **Brendan, please could you let me know whether any passengers wait in this area (Peel Lane/Bank Top Street) as we are proposing a stop on Cherwell Avenue. Would this stop be required?**

Bank Top Street

No stops currently present and none proposed.

Cherwell Avenue

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High Lomax Lane

NE0444 – stop on street. Plate reads 461 'both ways'.

please could you let me have any comments on any of the proposals above.

Please note, that following your comments and if any stops were to proceed, a 28 day consultation would need to be undertaken with any properties who are affected by the installation of bus stops and also Local Ward Councillors. Following the consultation, all comments from properties would be considered and then a decision made of whether the stops would be installed.

If you need any further information, please contact me on the details below.

Thanks very much

Jo

Joanne Hewitt
Street Furniture Administrator
Transport for Greater Manchester

2 Piccadilly Place, Manchester M1 3BG
Direct line 0161 244 1661, Extension 701661
www.tfgm.com

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Joanne Hewitt

From: Clair Robinson
Sent: 19 January 2012 15:49
To: Joanne Hewitt
Subject: FW: FW: 461 service

Bank Top, Heywood - Google Maps - Windows Internet Explorer provided by Transport for Greater Manchester

http://maps.google.co.uk/

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Get up to 50% off women's & men's
fashion brands now at **Bank Fashion!**
www.bankfashion.co.uk

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33 Peel Lane, Heywood, England,
Address is approximate

Ad

Heywood Peel

Clair Robinson

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Subject: FW: FW: 461 service

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Clair

From: Clair Robinson
Sent: 19 January 2012 15:41
To: Joanne Hewitt
Subject: FW: FW: 461 service

Jo

Please see email below from Dean, I have spoken to Dave and he is OK with the proposal therefore, could you please amend the letter accordingly and arrange for all the consultations to be sent out by the end of this week.

Thanks

Clair

From: Clair Robinson
Sent: 19 January 2012 08:28
To:
Subject: FW: FW: 461 service

Hi

Do you have any comments/objections to the proposal below.

Thanks

Clair Robinson
Route Development Officer
Transport for Greater Manchester
2 Piccadilly Place, Manchester M1 3BG
Direct line 0161 244 1669 Office fax 0161 244 1310
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From: @gmp.police.uk [mailto: @gmp.police.uk]
Sent: 18 January 2012 15:11
To: Clair Robinson
Subject: Re: FW: 461 service

Clair

I think it is too outside the house window also the garden wall will end up being sat upon etc etc leading to anti social behaviour complaints. Made worse by the fact that the window is lower than normal. Would prefer the flag 'n pole on the opposite side opposite the grassed area

Traffic Management & Forensic Collision Reconstruction Unit
Traffic Networks Section - Specialist Operations Branch
Greater Manchester Police
Hardy Street
Eccles
Manchester M30 7NB

Tel:
Mobile:
Fax:
Int:

Email: @gmp.police.uk

101 - the new non emergency number to contact the police

NOT PROTECTIVELY MARKED

From: Clair Robinson <Clair.Robinson@tfgm.com>
To: @impactpartnership.com>, "" @gmp.police.uk"" < @gmp.police.uk>
Cc: Joanne Hewitt <Joanne.Hewitt@tfgm.com>
Date: 17/01/2012 15:16
Subject: FW: 461 service

Hi

With reference to the email below and our site visit on the 14th December.

We have received a specific request for a stop on Peel Lane near the junction of Bank Top (the only location we didn't look at). Could you please let me know if you have any objections to a new 'both way' stop being placed on the lamppost (No. 2), please see attached Google link.

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Route Development Officer

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No stops currently present and none proposed.

Cherwell Avenue

New stop approved on lamppost number 7, in-between entrance to Cherwell Centre and Mill Bank Street. Plate to read 461 'both ways'. Please see attached Google link.

http://maps.google.co.uk/maps?q=peel+lane,+heywood&hl=en&ll=53.595798,-2.231442&spn=0.00118,0.002401&sll=53.598032,-2.228723&sspn=0.009436,0.019205&vpsrc=6&hnear=Peel+Ln,+Heywood,+United+Kingdom&t=m&z=19&layer=c&cbll=53.595733,-2.231293&panoid=IW9QEPRmnjQgKGg_7GqKmA&cbp=12,316.45,,0,0

New stop approved, to be positioned on a pole opposite house number 12 in-between Eden Close and Conway Close. Plate to read 461.

New stop approved on lamppost number 20 outside house number 6/8. Plate to read 461.

High Lomax Lane

NE0444 – stop on street. Plate reads 461 'both ways'.

Could you please contact the Operator to see whether he has any patronage data for this route and which stops they have problems with parking at. Could you also consult with the Operator on the above proposals to gain their comments before we consult with local residents/ward councillors.

Dave – I will send you a plan showing the stop locations once the Operator has advised on the above.

Thanks

Clair

Dave is to confirm whether funding is available for clearways.

Thanks

Clair Robinson

Route Development Officer

Transport for Greater Manchester

Joanne Hewitt

From: Clair Robinson
Sent: 19 January 2012 16:12
To: Joanne Hewitt
Subject: FW: 461 service

Jo

Could you please liaise with the Operator regarding patronage on Clay Bank Street, in light of Dave's comments below.

Thanks

Clair

From: @impactpartnership.com]
Sent: 19 January 2012 11:52
To: Clair Robinson; @gmp.police.uk
Cc: Joanne Hewitt
Subject: RE: 461 service

Clair,

Peel Lane near the junction of Bank Top on lamp number 2 should be O.K. We do have concerns with the impact on residential parking of introducing a bus stop clearway on Clay bank St and therefore would like to see some patronage information before we look to introduce a clearway order. However we have no objections with bringing the stop back into use.

With reference to sighting bus stop signs on Lighting Column as part of this project. A completed section 178 form is still also outstanding with register containing street name references, this form is more important now private contractor "Eon" is the street lighting contractor for both Rochdale and Oldham as it should be available to support their own internal possess and procedure.

Regards

Engineer
Network Improvement, Highways
Impact Partnership
Tel:
Email: @impcatpartnership.com
Web www.impactpartnership.com

From: Clair Robinson [<mailto:Clair.Robinson@tfgm.com>]
Sent: 17 January 2012 15:16
To: @gmp.police.uk
Cc: Joanne Hewitt
Subject: FW: 461 service

Hi

With reference to the email below and our site visit on the 14th December.

We have received a specific request for a stop on Peel Lane near the junction of Bank Top (the only location we didn't look at). Could you please let me know if you have any objections to a new 'both way' stop being placed on the lamppost (No. 2), please see attached Google link.

<http://maps.google.co.uk/maps?q=peel+lane,+heywood&hl=en&ll=53.596306,-2.229152&spn=0.000013,0.009602&sl=53.800651,-4.064941&sspn=19.196147,39.331055&vpsrc=6&hnear=Peel+Ln,+Heywood,+United+Kingdom&t=m&z=17&layer=c&cbll=53.596197,-2.229178&panoid=8-FtNq5auNj9V0EhLsb6uw&cbp=12,355.04,,0,-1.79>

Thanks

Clair Robinson

Route Development Officer

Transport for Greater Manchester

2 Piccadilly Place, Manchester M1 3BG

Direct line 0161 244 1669 Office fax 0161 244 1310

www.tfgm.com

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From: Clair Robinson

Sent: 14 December 2011 16:56

To: Joanne Hewitt

Cc: @gmp.police.uk'

Subject: 461 service

Jo

I visited Clay Bank Street, Furness Avenue, Cedar Drive, Peel Lane, Cherwell Avenue and Higher Lomax Lane with Dave and Dean today and note the following:

Clay Bank Street

NE3217 – pole & plate on street outside house number 66. Plate reads 'not in use'. We agreed that 461 could be added to plate, but not to be a 'both way' stop. The only issue we had with this location was residents parking. The 461 services runs from approx. 8.00am until 5.30pm so we could have a clearway for a limited period rather than 24/7.

NE3216 – no pole & plate on street. However, new stop approved adjacent house number 67, next to telegraph pole. Plate to read 461.

Furness Avenue

NE0412/JCD3388 – pole & plate on street adjacent house number 90. Plate reads 461 'both ways'.

Cedar Avenue

NE0489 – plate on lamppost opposite house number 57. Plate reads 461 'both ways'. Could you please ask Facilities Helpdesk to arrange for the plate to be re-set, the plate is pointing the wrong way.

Peel Lane

NE0449 – plate on lamppost opposite Clay Bank Street. Plate reads 461 'both ways'. This stop needs to be removed and replaced on lamppost number 13 adjacent house number 22 (opposite side of road).

NE0445 – stop not on street and in my missing stop file. Could you ask Operators whether there is any passengers wait in this area (Peel Lane/Bank Top Street) as we are proposing a stop on Cherwell Avenue. If Operators don't think there is a need for a stop then please remove stop from AS400.

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Thanks

Clair Robinson

Route Development Officer

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