

**Department for Work and Pensions (DWP)
Central Freedom of Information Team**

freedom-of-information-request@dwp.gsi.gov.uk

Our reference: FOI 3796

Date: 21 September 2015

Dear Chris Kelly

Thank you for your Freedom of Information (Fol) request received on 07 September 2015, in which you asked:

1) Is it compulsory for claimants on the Work Programme to tell the Work Programme provider what their email address is?

2) If so, what is the punishment for non-compliance?

It is not compulsory for a Work Programme participant to tell their provider their email address. It should be noted that Work Programme participants are required to do all they reasonably can to give themselves the best chance of finding work.

If you have any queries about this letter please contact us quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gsi.gov.uk or by writing to: DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
www.ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745

