



DRINKING WATER INSPECTORATE

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DWI Ref: 2016/0268E

21 March 2016

Dear Mr Mantle

Request for information on water investigations in Wales

Thank you for your enquiry which we received on 12 March 2016 about the number of investigations made by the Drinking Water Inspectorate into water in Wales since 01 January 2010.

If you consider the broadest sense of the word “investigations”, the inspectorate carries out the following activities:

- 1) Inspections of the circumstances of water samples failing to meet standards ;
- 2) Audits of water company sites and facilities;
- 3) Investigations into events that have occurred;
- 4) Investigations into the progress of the company with required improvement programmes;
- 5) Investigations into the way in which water companies have handled consumer complaints.

All this information is published into the public domain in the Drinking Water Inspectorate's Annual Report. There is a report for Wales and this has been published every year since 1991. Reports published since 2001 are freely available on the Drinking Water Inspectorate's website at <http://dwi.defra.gov.uk/about/annual-report/index.htm>

Yours sincerely

Judith Bibaud
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