



Information Rights Team
Post Office Limited
Ground Floor
Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ
033 3665 3951

Our reference: FOI2020/00554

Ms Eleanor Shaikh
request-682357-ba98c4ea@whatdotheyknow.com

04 September 2020

Dear Ms Shaikh,

Freedom of Information Request – FOI2020/00554

I am writing in response to your email received by Post Office Limited (“**Post Office**”) on 06 August 2020, which I am dealing with under the terms of the Freedom of Information Act 2000, one of a total number of 39 requests received between 06 August 2020 and 24 August 2020.

Post Office is considering your requests but is not yet in a position to respond. We anticipate writing to you further by 18 September 2020.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Manager
Post Office Limited
Information Rights Team
Ground Floor, Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ
information.rights@postoffice.co.uk

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane, Wilmslow
Cheshire SK9 5AF
Telephone: 0303 123 1113
<https://ico.org.uk>

Yours sincerely,

A handwritten signature in black ink, appearing to read "Kerry Moodie".

Kerry Moodie
Information Rights Team
information.rights@postoffice.co.uk
<http://corporate.postoffice.co.uk/secure-corporate/about-us/access-to-information/>
[@postofficenews](#)

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy