

**Department for Work and Pensions (DWP)**  
**Central Freedom of Information Team**

xx@xxx.xxx.gov.uk

**Our reference:** IR25

**Date:** 20 January 2015

Dear H Mansfield,

Thank you for your Freedom of Information (FOI) review request, which we received on 14 January 2015.

I am of a senior grade to the person who dealt with your request previously, and can confirm that I have carried out an internal review. I am now in a position to respond to you.

You have asked us: *Thank you for your response. I am however concerned by the final part, as it suggests that JC+ advisors that repeatedly initiate erroneous or malicious investigations are not held accountable.*

*Please could you confirm if I have understood this correctly?*

I am content that your original request was dealt with in accordance with DWP guidelines for FOI requests. To clarify, the DWP does not have a policy for dealing with perceived erroneous or malicious allegations from any source.

In relation to DWP employees, there are clear expectations on all DWP employees to act with honesty, integrity, objectivity and impartiality at all times. They must adhere to all Departmental policy and procedures within the course of their duties, including standards of behaviour procedures. A full detail of this guidance is attached separately. If a member of staff was suspected of acting outside of these policies then disciplinary action would be considered.

I hope this is helpful but if you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely

DWP Central FOI Team

---

## **Your right to complain under the Freedom of Information Act**

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF [www.ico.gov.uk](http://www.ico.gov.uk)