

Clarion Update for Members and Officers:

Update No 2:

Thursday 30th September

- We have put in place measures to ensure that no resident/leaseholder receives letters in respect of arrears recovery for the time of their temporary move.
- Clarion Futures support has been mobilised. We are looking at establishing a dedicated hotline for guidance/support for CH households.
- Tenancy Sustainment support is being mobilised for any CH household that requires additional support.
- This morning we trained 3 additional people to take bookings/make temporary allocations
- We started taking bookings from 10.30am.
- We had ■ allocation appointments (for temporary accommodation) booked in for today (which is the maximum slots available).
- We had ■ allocation appointments yesterday.
- We have ■ households to stay with friends and family confirmed.
- If have ■ flats with accommodation allocated by the end of today.
- We have ■ flats left to see, to gather details.
- Tomorrow we will be focussing on starting to check people out of the building.
- We have arranged for The Red Cross to work with us to assist with counselling needs that might arise for concerned residents.
- We are also going to source independent advocacy support, and would also welcome your suggestions of suitable organisations.
- We have answered a host of follow up questions from Inside Housing about the timelines of our investigations into the structure and safety of Clare House.
- We have drafted a paper for GET to approve the offer for Leaseholders.
- We have written to all RP members of Tower Hamlets Housing Forum (THHF) to inform them of the position and request their support.
- We have set up a meeting with the choice based lettings team to discuss rehousing options.
- We have set up a meeting with borough officers to collate unsold RP stock in the borough
- A letter was sent to Rushanara Ali MP (MP for Bethnal Green & Bow) at 9.25am on 29 September 2021. A meeting between Clare Miller, Michelle Reynolds, Dan Hollas and Rushanara is likely to take place at 11.30am tomorrow, exact details are now being finalised.