

Governance, People & Performance

Contact name: Chris Pedlow

Date: 1 September 2022

Email: freedomofinformation@ Crawley.gov.uk

By email only



Date of Request: 9 August 2022

Our ref: 8843

Dear Sir/Madam,

Your Request

Please disclose emails between Crawley Borough Council and the insurance company between 30/07/2022 and 08/07/2022 pertaining to the claim made in respect of the fire at Milton Mount flats on 30/07/2022.

Crawley Borough Council's Response

Please find attached the information held on this matter.

Please note that Crawley Borough Council has declined to release some of the information requested. The information that we do not intend to disclose has been redacted from the enclosed document as this information pertains to the personal data of the individuals concerned. This decision was taken in regards to Section 40(2) of the Freedom of Information Act 2000, which states the following:

(2) Any information to which a request for information relates is exempt information if—

- (a) it constitutes personal data which does not fall within subsection (1), and
- (b) the first, second or third condition below is satisfied.

(3A) The first condition is that the disclosure of the information to a member of the public otherwise than under this Act—

- (a) would contravene any of the data protection principles, or
- (b) would do so if the exemptions in section 24(1) of the Data Protection Act 2018 (manual unstructured data held by public authorities) were disregarded.

The Council is relying on Section 40(3A) of the Freedom of Information Act 2000, namely that disclosure of personal data would contravene Principle 1(a) under Article 5 of The General Data Protection Regulation 2018, which states the following:

1. Personal data shall be:

Processed lawfully, fairly and in a transparent manner in relation to the data subject ('lawfulness, fairness and transparency').

If you feel your request has not been answered in full, or if you wish to clarify the information given, please contact the Data Request team by email at freedomofinformation@ Crawley.gov.uk, and they will be happy to assist you.

Furthermore, if you are unhappy with the response provided or with the handling of your request, you may request an internal review to be undertaken.

Internal review requests must be submitted within two months from the date you receive our response and will be undertaken by the Head of Governance, People & Performance. Should you wish to request a review, please email freedomofinformation@ Crawley.gov.uk and set out your reasons for the review.

If you remain unhappy after receiving the response to your review, you are free to refer your complaint to the Information Commissioner's Office at:

Information Commissioner's Office



Switchboard: 01293 438000
Main fax: 01293 511803
Minicom: 01293 405202
DX: 57139 Crawley 1
www.crawley.gov.uk

Town Hall
The Boulevard
Crawley
West Sussex
RH10 1UZ

Wycliffe House
Water lane
Wilmslow
Cheshire

Web: www.ico.gov.uk

Tel: 0303 123 1113 or 01625 54 57 45

Fax: 01625 524510