

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Date: 28/04/2020

Email: request-651693-79535e1x@xxxxxxxxxxxxxx.xxx

Dear Samuel Weller,

FREEDOM OF INFORMATION REQUEST - Ref: FOI/015217

With reference to your FOI request that was received on 02/03/2020 in connection with 'Messaging apps'.

Please find response below and/or attached.

If you have any queries or concerns then please do not hesitate to contact the FOI office. Please remember to quote the reference number '**FOI/015217**' in any future communications related to this FOI request.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint, you should write to the FOI office (post/email) using the contact information shown below.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by The Dudley Group NHS Foundation Trust.

Further information about your rights is also available from the Information Commissioner at:

Information Commissioner

Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF
Tel: 0303 123 1113
Fax: 01625 524510
www.ico.gov.uk

Freedom of Information Office
2nd Floor, South Block, Russells Hall Hospital, Dudley, West Midlands, DY1 2HQ
Email: xxxx.xxx@xxx.xxx

Dear The Dudley Group NHS Foundation Trust,

1. Does the Trust use (or allow) the use of instant messaging apps for the processing of patient identifiable data?

If yes

2. Which messaging app(s) do you use?

3. Has a DPIA been completed? (if yes please include a copy in your response)

4. Has a risk assessment been completed? (if yes please include a copy in your response)

5. Please include any policies or SOPs that detail how the apps are used

The Trust do not currently use messaging apps for the processing of patient data.