

**Corporate Affairs Directorate**

Freedom of Information Officer  
Old Nurses Home  
Mailpoint 79  
Southampton General Hospital  
Tremona Road  
Southampton  
SO16 6YD

Tel: 023 8120 5079

**To:** Samuel Weller (via email only)  
[request-645136-090d4e51@whatdotheyknow.com]

**Ref:** Freedom of Information Request  
**Our Ref:** FOI 6616  
**Date:** 11<sup>th</sup> February 2020

Dear Samuel,

I am writing in response to your email dated 11<sup>th</sup> February 2020 requesting information under the Freedom of Information Act 2000 (FOIA) regarding messaging apps.

**Q1** *Does the Trust use (or allow) the use of instant messaging apps for the processing of patient identifiable data?*

**A1** **No, we do not permit clinicians or non-clinical staff to communicate about patients or other clinical matters on messaging apps**

**Q2** *If yes*

- *Which messaging app(s) do you use?*
- *Has a DPIA been completed? (if yes please include a copy in your response)*
- *Has a risk assessment been completed? (if yes please include a copy in your response)*
- *Please include any policies or SOPs that detail how the apps are used*

**A2** **N/A**

This letter confirms the completion of this request. A log of this request will be held on a database held by the Trust.

With regards,

**Freedom of Information Officer**  
University Hospital Southampton NHS Foundation Trust

For further information on your rights under the Freedom of Information Act please visit our website at <http://www.uhs.nhs.uk/AboutTheTrust/FreedomOfInformation> or the Information Commissioner's Office website at <http://www.ico.gov.uk>