



South Tyneside Council

Date: 9th October 2018
Our Ref: FOI 18 20103

Jodie Filer
request-519563-c4bf132b@whatdotheyknow.com

Dear Ms Filer

Freedom of Information Request

I refer to your Freedom of Information Request received on the 13th September 2018

Your request asked for the following information:

Your Request

Q1. What computer software are you using for Highways Maintenance Works Ordering and Inspections, how much are you paying per year, and when is the contract due to expire and what format will the procurement process take? Who within the council is responsible for this contract?

Q2. What computer software are you using for Bridges/Structures, how much are you paying per year, and when is the contract due to expire and what format will the procurement process take? Who within the council is responsible for this contract?

Q3. What computer software are you using for Flood Risk, how much are you paying per year, how many users are you licensed for and when is the contract due to expire and what format will the procurement process take? Who within the council is responsible for this contract?

Q4. What computer software are you using for Drainage, how much are you paying per year, and when is the contract due to expire and what format will the procurement process take? Who within the council is responsible for this contract?

Q5. What computer software are you using for Street Lighting Management, how much are you paying per year, and when is the contract due to expire and what format will the procurement process take? Who within the council is responsible for this contract?

Q6. What computer software are you using for Public Rights of Way, how much are you paying per year, how many users are you licensed for, and when is the contract due to expire and what format will the procurement process take? Who within the council is responsible for this contract?

Information Governance, Town Hall and Civic Offices,
Westoe Road, South Shields, Tyne and Wear, NE33 2RL

Q7. What computer software are you using for Parks and Open Spaces, how much are you paying per year, and when is the contract due to expire and what format will the procurement process take? Who within the council is responsible for this contract?

Q8. What computer software are you using for Street Works, how much are you paying per year, and when is the contract due to expire and what format will the procurement process take? Who within the council is responsible for this contract?

Council's Response

Q1. What computer software are you using for Highways Maintenance Works Ordering and Inspections, how much are you paying per year, and when is the contract due to expire and what format will the procurement process take? Who within the council is responsible for this contract?

Mayrise by Yotta. £22,511 per annum. December 2020. Graeme Purvis (Graeme.purvis@southtyneside.gov.uk)

Q2. What computer software are you using for Bridges/Structures, how much are you paying per year, and when is the contract due to expire and what format will the procurement process take? Who within the council is responsible for this contract?

Mayrise by Yotta. £22,511 per annum. December 2020. Graeme Purvis (Graeme.purvis@southtyneside.gov.uk)

Q3. What computer software are you using for Flood Risk, how much are you paying per year, how many users are you licensed for and when is the contract due to expire and what format will the procurement process take? Who within the council is responsible for this contract?

M3 by Northgate. £38,046 per annum, March 2019, Graeme Purvis (Graeme.purvis@southtyneside.gov.uk)

Q4. What computer software are you using for Drainage, how much are you paying per year, and when is the contract due to expire and what format will the procurement process take? Who within the council is responsible for this contract?

Mayrise by Yotta. £22,511 per annum. December 2020. Graeme Purvis (Graeme.purvis@southtyneside.gov.uk)

Q5. What computer software are you using for Street Lighting Management, how much are you paying per year, and when is the contract due to expire and what format will the procurement process take? Who within the council is responsible for this contract?

Mayrise by Yotta. £22,511 per annum. December 2020. Graeme Purvis (Graeme.purvis@southtyneside.gov.uk)

Q6. What computer software are you using for Public Rights of Way, how much are you paying per year, how many users are you licensed for, and when is the contract due to expire and what format will the procurement process take? Who within the council is responsible for this contract?

Mayrise by Yotta. £22,511 per annum. December 2020. Graeme Purvis (Graeme.purvis@southtyneside.gov.uk)

Q7. What computer software are you using for Parks and Open Spaces, how much are you paying per year, and when is the contract due to expire and what format will the procurement process take? Who within the council is responsible for this contract?

Confirm by Pitney Bowes. £7,712 per annum, May 2019, Graeme Purvis (Graeme.purvis@southtyneside.gov.uk)

Q8. What computer software are you using for Street Works, how much are you paying per year, and when is the contract due to expire and what format will the procurement process take? Who within the council is responsible for this contract?

Mayrise by Yotta. £22,511 per annum. December 2020. Graeme Purvis (Graeme.purvis@southtyneside.gov.uk)

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Internal Review Procedure

If you are dissatisfied with the handling of this enquiry you can invoke the Council's internal review procedures to ask for an independent review of your request. All such requests must be sent to us within 4 weeks and must clearly state in writing your reference number and your reasons for your request for internal review.

The Information Governance Team can be contacted at the following address:
Information Governance Team, Town Hall and Civic Buildings, Westoe Road, South Shields, Tyne and Wear, NE33 2RL.

Information Commissioner's Office (ICO)

Should you remain dissatisfied with the final outcome of the internal review process you can write to the Information Commissioner to ask for an independent review. The Information Commissioner is the Government's Independent Body responsible for overseeing the Freedom of Information Act 2000, the Data Protection Act 2018 and the Environmental Information Regulations 2004.

Please do note the ICO will only review cases that have exhausted the Council's internal review procedures. All correspondence to the ICO must quote the Council's reference number and your reasons for your appeal.

The ICO's contact details are as follows: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF. More information can be found on the ICO's website at www.ico.org.uk

If you have any further queries about this matter then please do not hesitate to contact us.

Yours sincerely

Neil Purvis
Performance and Information Coordinator
Information Governance

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