

Craven District Council
1 Belle Vue Square
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SKIPTON
North Yorkshire
BD23 1FJ

Jodie Filer
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om](mailto:request-526335-26ec4214@whatdotheyknow.com)

From: Freedom of Information Officer
Telephone 01756700600
Email: accesstoinfo@cravendc.gov.uk
Our reference: Fol 2018/689
16 October 2018

Dear Ms Filer,

Thank you for your request for information that you sent to the Council on 15 October 2018. Your request has been dealt with in accordance with the Freedom of Information Act as you indicated. You asked for information concerning the Council's Infrastructure Asset Management software.

Council's response

With regard to all your questions apart from question 7, I confirm that the information that you have requested is not held by this Council, because responsibility for the provision of the particular services to which you refer - within the Craven District - falls to North Yorkshire County Council. That authority can be contacted via their website dedicated to receiving requests for information:

<https://www.northyorks.gov.uk/transparency-freedom-information-and-data-protection>

Alternatively you can write to Freedom of Information requests, North Yorkshire County Council, County Hall, Northallerton, North Yorkshire, DL7 8AD.

Turning to your question 7, the Council currently utilises standard Office products for the management of its parks and open spaces, and no specialist software.

If you are not happy with this response you may request an internal review by emailing accesstoinfo@cravendc.gov.uk or by writing to the Freedom of Information Officer, Craven District Council, Belle Vue Square, Broughton Road, Skipton, North Yorkshire, BD23 1FJ. Any request for a review should be submitted within two months of the date of this letter. If you are not content with the outcome of the internal review, you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner's Office can be contacted at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Website: <https://ico.org.uk/>

Yours sincerely,

Sent by email

Freedom of Information Officer
Craven District Council