

FREEDOM OF INFORMATION OFFICER

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10 January 2022

Dear Madam

FREEDOM OF INFORMATION ACT 2000 – REQUEST 13294

I am writing in respect of your recent application for the release of information held by this authority. Your request, along with our response, are set out below.

1. Do you have a formal IT security strategy? (Please provide a link to the strategy)

A) Yes

B) No The IT Security Strategy is part of the Strata Business Plan. Strata Service Solutions Ltd is our IT services provider. Please see attached document – Sup13294a.

2. Does this strategy specifically address the monitoring of network attached device configurations to identify any malicious or non-malicious change to the device configuration?

A) Yes

B) No

C) Don't know

3. If yes to Question 2, how do you manage this identification process – is it:

A) Totally automated – all configuration changes are identified and flagged without manual intervention.

B) Semi-automated – it's a mixture of manual processes and tools that help track and identify configuration changes.

C) Mainly manual – most elements of the identification of configuration changes are manual.

Not applicable.

4. Have you ever encountered a situation where user services have been disrupted due to an accidental/non malicious change that had been made to a device configuration?

A) Yes

B) No

C) Don't know

5. If a piece of malware was maliciously uploaded to a device on your network, how quickly do you think it would be identified and isolated?

A) Immediately



- B) Within days
- C) Within weeks
- D) Not sure

6. How many devices do you have attached to your network that require monitoring?

- A) Physical Servers: record number
- B) PC's & Notebooks: record number

All devices have AV which performs this function. Strata Service Solutions Ltd decide which devices to monitor as appropriate.

7. Have you ever discovered devices attached to the network that you weren't previously aware of?

- A) Yes
- B) No

If yes, how do you manage this identification process – is it:

- A) Totally automated – all device configuration changes are identified and flagged without manual intervention.
- B) Semi-automated – it's a mixture of manual processes and tools that help track and identify unplanned device configuration changes.
- C) Mainly manual – most elements of the identification of unexpected device configuration changes are manual.

Not applicable.

8. How many physical devices (IP's) do you have attached to your network that require monitoring for configuration vulnerabilities?

Record Number: None specifically require monitoring, but Strata Service Solutions Ltd do have a number that they choose to monitor.

9. Have you suffered any external security attacks that have used malware on a network attached device to help breach your security measures?

- A) Never
- B) Not in the last 1-12 months
- C) Not in the last 12-36 months

10. Have you ever experienced service disruption to users due to an accidental, non-malicious change being made to device configurations?

- A) Never
- B) Not in the last 1-12 months
- C) Not in the last 12-36 months

Please see answer to question 4 above.

11. When a scheduled audit takes place for the likes of PSN or Cyber Essentials, how likely are you to get significant numbers of audit fails relating to the status of the IT infrastructure?

- A) Never
- B) Occasionally

C) Frequently

D) Always

This concludes our response to your request for information. If you are not satisfied with how we have dealt with your request, you may request a review. To do this please write to or email us within 40 days of this response. The review will be undertaken by a senior member of staff not involved in the original request. If you are still dissatisfied, you may appeal to the Information Commissioner (ICO). Generally, the ICO cannot make a decision until you have been through the Council's internal review procedure. The ICO can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, or <https://ico.org.uk/>.

Yours faithfully

C Platt

Carolyn Platt

Freedom of Information Officer