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Reference number: FOI 2021-639

Gloria Zimba
request-810217-420b381c@whatdotheyknow.com

20 June 2022

Dear Gloria Zimba,

Freedom of Information Request

Thank you for your information request which we received on 24th November 2021. Please accept our apology for the delay.

In line with the Freedom of Information Act 2000 (FOIA), Camden and Islington NHS Foundation Trust (C&I NHS FT) are pleased to respond as below.

Your request and our response:

1. Do you have a formal IT security strategy? (Please provide a link to the strategy)

- a) Yes
- b) No

No

2. Does this strategy specifically address the monitoring of network attached device configurations to identify any malicious or non-malicious change to the device configuration?

- a) Yes
- b) No
- c) Don't Know

N/A – Camden and Islington (C&I) do not have a formal IT Security Strategy

3. If yes to Question 2, how do you manage this identification process – is it:

- a) Totally automated – all configuration changes are identified and flagged without manual intervention.
- b) Semi-automated – it's a mixture of manual processes and tools that help track and identify configuration changes.
- c) Mainly manual – most elements of the identification of configuration changes are manual.

N/A – please see above

4. Have you ever encountered a situation where user services have been disrupted due to an accidental/non malicious change that had been made to a device configuration?

- a) Yes
- b) No
- c) Don't know

Please note that information regarding the Trust's devices is exempt under section 31(1)(a) of the FOI Act. This exempts information if its disclosure is likely to prejudice the prevention or detection of crime. Release of this information would make Camden and Islington NHS Foundation Trust more vulnerable to crime; namely, a malicious cyber-attack on C&I's computer systems and data centre.

5. If a piece of malware was maliciously uploaded to a device on your network, how quickly do you think it would be identified and isolated?

- a) Immediately
- b) Within days
- c) Within weeks
- d) Not sure

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6. How many devices do you have attached to your network that require monitoring?

- a) Physical Servers:
- b) PC's and Notebooks:

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7. Have you ever discovered devices attached to the network that you weren't previously aware of?

- a) Yes
- b) No

No

If yes, how do you manage this identification process – is it:

- a) Totally automated – all device configuration changes are identified and flagged without manual intervention.
- b) Semi-automated – it's a mixture of manual processes and tools that help track and identify unplanned device configuration changes.
- c) Mainly manual – most elements of the identification of unexpected device configuration changes are manual.

N/A – we have not discovered any devices attached to the network that we were previously unaware of

8. How many physical devices (IP's) do you have attached to your network that require monitoring for configuration vulnerabilities?

Record Number: **Approximately 3000**

9. Have you suffered any external security attacks that have used malware on a network attached device to help breach your security measures?

- a) Never
- b) Not in the last 1-12 months
- c) Not in the last 12-36 months

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10. Have you ever experienced service disruption to users due to an accidental, non-malicious change being made to device configurations?

- a) Never
- b) Not in the last 1-12 months
- c) Not in the last 12-36 months

Not in the last 12-36 months

11. When a scheduled audit takes place for the likes of PSN or Cyber Essentials, how likely are you to get significant numbers of audit fails relating to the status of the IT infrastructure?

- a) Never
- b) Occasionally

- c) Frequently
- d) Always

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Review

We hope you are satisfied with the way in which your request was handled, if not you may request an internal review at the above email address within 28 days of this letter. When contacting the Trust please use the above reference that is unique to your request.

If you remain dissatisfied with the outcome of the internal review, you may seek further recourse by lodging an appeal with the Information Commissioner's Office (ICO) at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or on the ICO's website via the following link:

<https://ico.org.uk/global/contact-us/>

Yours sincerely,

Information Governance Team

