



Thursday, 23 July 2020

Clive Townsend

E-Mail: <request-673271-2b79677c@whatdotheyknow.com>

Dear Mr Townsend

***Freedom of Information Act Request: Our ref # 2089***

In reference to your FOI request, please see our below reply:

How many staff do you currently employ within the trust? **1,500**

How many staff do you currently employ within the IT team? **18**

Do you have plans to recruit additional staff into the IT team, either Temporary or permanent, over the next 12 months? **No**

How many networked Endpoints do you currently manage within your IT estate? **1,400**

Are you Cyber Essentials/CE+ accredited? **No**

How many IT support/request tickets are processed per month? **2,000 -2,500**

What is the name, job title, and department contact email address for:

\*CIO / IT Director – **Stephen Washbourne, Interim IT Director, [stephen.washbourne@nhs.net](mailto:stephen.washbourne@nhs.net)**

\*Head of IT – **Mark Bemrose, [mark.bemrose@nhs.net](mailto:mark.bemrose@nhs.net)**

I trust this response answers your request, however please let me know if it does not.

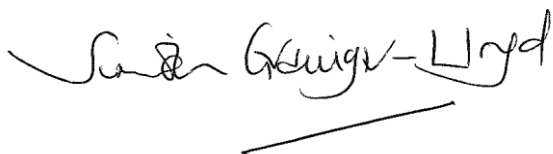
If you are unhappy with the Trust's response you can appeal to:

Jo Williams  
Chief Executive  
The Royal Orthopaedic NHS Foundation Trust  
Trust Headquarters  
Bristol Road South  
Birmingham  
B31 2AP

If you then remain dissatisfied, you have the right under section 50 of the Freedom of Information Act to apply to the Information Commissioner to seek resolution to the matter.

Further details can be found on the website: <http://www.informationcommissioner.gov.uk/>

Yours sincerely

A handwritten signature in black ink, reading "Simon Grainger-Lloyd". The signature is written in a cursive style. Below the signature is a horizontal line.

**Simon Grainger-Lloyd**  
**Director of Corporate Affairs & Company Secretary and**  
**Data Protection Officer (DPO)**