

Mr Clive Townsend

Our Ref: FOI/IG/6832

Thursday, 30 July 2020

Dear Mr Townsend

Response to Request (FOI/IG/6832)

Please see the information below in response to your request received by us on 15 July 2020. Any exemptions applied to this request are indicated as appropriate/applicable.

Information Requested:

Our Response:

Dear Poole Hospital NHS Foundation Trust,

Please could you provide the following information:

1. How many staff do you currently employ within the trust?
2. How many staff do you currently employ within the IT team?
3. Do you have plans to recruit additional staff into the IT team, either Temporary or permanent, over the next 12 months?
4. How many networked Endpoints do you currently manage within your IT estate?
5. Are you Cyber Essentials/CE+ accredited?
6. How many IT support/request tickets are processed per month?
7. What is the name, job title, and department contact email address of for:
*CIO / IT Director
*Head of IT

1. Headcount = 4380
2. Poole Hospital NHS Foundation Trust has a Service Level Agreement with The Royal Bournemouth & Christchurch Hospitals. Please refer your request for further detail to them.
7. Mr Peter Gill Informatics Director

Exemption(s) Applied:
Exemption Status:

We trust that this satisfactorily responds to your request however, if you feel it necessary, you do have the right of appeal against the response that we have provided. In the first instance, you should direct your complaint to our Information Governance Manager using the contact details provided at the top of this letter. If our internal complaints process does not resolve your concerns, you may also then submit a complaint to the Information Commissioner's Office either by post to Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or by telephone on 08456 30 60 60 or 01625 545745. You can also find further information regarding your rights under the Freedom of Information Act 2000 on the ICO website: <https://ico.org.uk/for-the-public/official-information/>.

Yours sincerely,

The FOI Coordinator

Sent on Behalf of the

Information Governance Department

POOLE HOSPITAL NHS FOUNDATION TRUST