

By e-mail

Our ref: 2313

Mr Jonathan Harker  
[request-535137-21e3dace@whatdotheyknow.com](mailto:request-535137-21e3dace@whatdotheyknow.com)

10 December 2018

Dear Mr. Harker,

I am writing to confirm that the University has now completed its search for the information which you requested on 26 November.

You requested the following:

1. What electronic access control system/s do you currently have in place? (e.g. SALTO, PAXTON, ASSA)

HID via Sateon (Grosvenor Technology), Salto, Vingcard

2. How many Doors have access control fitted?

866

3. Please provide a breakdown of the quantities of different types of Access control setups you have? (e.g. maglock doors, electric strike doors, battery operated electronic handle set, battery operated electronic cylinders etc.)

Salto – 22 online readers via maglocks / 2100 offline battery operated door handle sets

HID – 836 HID prox readers via maglocks / 10 HID pin/prox readers via maglocks / 20 ASSA Solenoid Electronic Locks

Vingcard – 70 offline battery operated door handle sets

4. What are the names of the suppliers of your existing access control system?

Alert Systems

Ansador

Beaver Ironmongery

5. How old is your system?

The current main system is approximately 10 years old.

6. Who manages your sites access control and please provide a direct e-mail and phone number?

Estates Systems Manager – Chris Licence [chris.licence@brunel.ac.uk](mailto:chris.licence@brunel.ac.uk) / 01895 267260

7. Do you have a support/maintenance contract for Access control and if so when does this contract expire?

Yes, an external contract managed by Head of Brunel Security and expires in 2021.

8. How is your access control system Integrated with ID card production (if at all)?

The access control software (Sateon) links via backend database integrations and student course route code mapping to produce student ID cards with pre-assigned access groups for academic / admin buildings on campus; photographs for ID cards are also imported via a database integration and printed via templates within the Sateon software.

9. What plans for the next 3 years does the University have related to the installation or support/maintenance of Access control?

Continue with the need for a service and support contract that includes emergency call outs, PPM schedules and some ad-hoc installation requirements.

We believe we have provided you with all the information you requested. However, if you are unhappy with the way the University has handled your request, or with the information you have received, you may ask for an internal review. You can do this by sending a letter to:

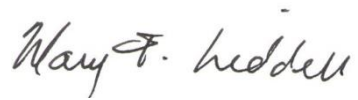
Chief Information Officer  
Brunel University London  
UXBRIDGE  
UB8 3PH

or by sending an e-mail to [foirequests@brunel.ac.uk](mailto:foirequests@brunel.ac.uk).

If we are unable to resolve your complaint to your satisfaction, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Customer Contact  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

Sincerely,

A handwritten signature in cursive script that reads "Mary F. Liddell". The signature is written in dark ink and is positioned below the word "Sincerely,".

Mary F. Liddell  
Data Protection Officer