



Our ref: FOI/5079459

Date: 20/02/2024

Thank you for your request for information in which you asked for information regarding systems used by Betsi Cadwaladr University Health Board (BCU).

We hold this information, subject to the caveats provided below. For ease of reference, we provide this information in the below table format:

Department	Supplier	System	Install Date	Expiry	Plans for system replacement
Laboratory Information Management System	InterSystems	Currently TrakCare Laboratory 2016. There is a change control to upgrade to new software - TCL Enterprise (TCLE).	Contract Signed 2010, installation commenced 2012.	TCLE = 2030 (this is based on the Variation Agreement executed in 2023).	New procurement underway with the first installation in NHS Wales planned for 2025 and for NHS Wales transition onto a new solution in 2030.
Pharmacy	System C	Power of CareFlow Pharmacy Software System	BCU go live in 2020.	2027	The contract has an extension provision for three years which may be utilised or re-procured.
Patient Administration System	No third party contracts held.				



Pathology PACS (Welsh Pathology PACS does not exist, the following information relates to Radiology PACs)	Fujifilm	Synapse	Phased implementation across NHS Wales between 2012 and 2015	Phased expiry dates between 2025 and 2028	New solution procured for implementation by end of 2025
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In relation to the Patient Administration System, this is the Welsh Patient Administration System (WPAS), which is used by NHS Wales organisations including BCU. This is an inhouse system and, therefore there is no contract for any systems of such.

Please note, Digital Health and Care Wales (DHCW) is the national organisation that builds and designs many national digital services for health and care in Wales. However, there may be local systems and services used by BCU that we might be aware of. This information should be sought from BCU directly. DHCW's information provided above is based on the national systems DHCW are responsible for, in relation to the areas you requested, which BCU currently use.

This response has been provided in the spirit of the Freedom of Information Act. If you are not satisfied with my response or the process followed, you have a right to complain and request a review. You should forward your complaint to:

Darren Lloyd
Data Protection Officer
Digital Health and Care Wales
Tŷ Glan-yr-Afon
21 Cowbridge Road East
Cardiff
CF11 9AD

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:-

Information Commissioner's Office - Wales
2nd Floor,



GIG
CYMRU
NHS
WALES

Iechyd a Gofal
Digidol Cymru
Digital Health
and Care Wales

Tŷ Glan-yr-Afon
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CF11 9AD

Tŷ Glan-yr-Afon
21 Cowbridge Road
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Churchill House,
Churchill Way,
Cardiff,
CF10 2HH

Telephone: 0330 414 6421
Fax: 029 2067 8399
Email: wales@ico.gsi.gov.uk

If you have any queries about this request do not hesitate to contact me.

Yours Sincerely,

Marcus Sandberg
Information Governance Assurance Manager
Information Governance
Digital Health and Care Wales