

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gsi.gov.uk

Our Ref: FOI2018/08964

21 November 2018

Dear Mr Lewis Fielding,

Thank you for your Freedom of Information (Fol) request received on 10 November. You asked:

I am writing to ask when or if the full guidance for the “light touch” process regarding pip claims that are on going will be published. I have tried to find this information on the gov.uk website and have been unable to locate this. As a pip claimant myself & several friends and family are also claimants of this important benefit, we would like to see the guidance. It was announced in June it would be published in summer 2018. But I’m unable to locate this information and would like to see it please.

DWP Response:

In August 2018, we introduced updated guidance for case managers which will ensure that those who receive the highest level of support under Personal Independence Payment, and where their needs are unlikely to change or may get worse, will now receive an ongoing award with a light touch review at the ten year point. A copy of the guidance was placed in the House of Commons library on 10 October 2018 and can be accessed from the Deposited Papers section of the Parliamentary website: <https://www.parliament.uk/business/publications/business-papers/commons/deposited-papers/>

The light touch review process and guidance itself has not yet been developed, but we aim to do so well in advance of the first such reviews taking place. We intend to consult with stakeholders as part of that process.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Policy Group Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwpgsi.gov.uk or by writing to DWP, Central FoI Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
https://ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745