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S McManus

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25 October 2019

Dear S McManus

Request Reference: RFI-003408

I am writing with regards to your request for information which was received by the Trust on 27 October 2019. Your request will now be dealt with under the Freedom of Information Act 2000.

I now will respond to the request.

Your Request & Our Response

Please can you confirm the status of any paging solutions present throughout the Trust, including contract renewal dates and contact details for any relevant stakeholders.

Lewisham & Greenwich NHS Trust can confirm that we use pagers and that the responsibility for maintenance and support would be IT Department.

The Trust does not have a supplier contract. If a pager is required then the member staff will contact the IT department who will then place an order.

Re-use and Copyright

Please be aware that under the Re-Use of Public Sector Regulations 2015 the supply of this information is free to be used for your own use or for news reporting. Where this applies the source should be stated. For all other types of re-use e.g. publication or otherwise distributing information for public circulation, permission of the copyright owner will be necessary which may incur a charge. In most cases this will be the Trust. For documents, where copyright does not belong to the Trust the applicant will need to apply separately to the copyright holder for their terms and conditions. This is in accordance with the Copyright, Designs and Patents Act 1988 (CDPA). This will be highlighted where relevant.

Breach of copyright law is an actionable offence and the Trust expressly reserves its rights and remedies available pursuant to the CDPA and common law. Further information on copyright is available at the following website: <http://www.ipo.gov.uk/copy.htm>

Internal Review

If you are unhappy with your response you can request a formal internal review. All requests must be provided in writing either via email or to the postal address above. This should be done within two months of receipt of your response letter. All appeals must quote the original reference number and provide a reason for the appeal.

Information Commissioner's Office

Should you still remain unhappy with the outcome of your appeal you can write directly to the Information Commissioner's Office to ask for an independent review at the following address:-

The Information Commissioner's Office
Wycliffe House, Water Lane
Wilmslow
Cheshire, SK9 5AF
Website: <http://www.ico.org.uk/>
Helpline: 0303 123 1113

In general, the ICO will only review cases where all internal review processes have been exhausted.

I hope this answers your request. If you have any further queries about this matter then please do not hesitate to contact me.

Yours sincerely

Freedom of Information Team
foi.lg@nhs.net
