Dignity at Work

| Date Complaint Received | Outcome of Investigation | Appeal Outcome | Appeal Outcome Letter Issued | Second Appeal Outcome | Second Appeal Outcome Letter | Case Closed Date |
|-------------------------|--------------------------|-------------------|------------------------------|-----------------------|------------------------------|-------------------|
| 20 December 2007 | Complaint Not Upheld | Appeal Not Upheld | 14 May 2008 | Appeal Not Upheld | 19 September 2008 | 14 January 2009 |
| 15 February 2008 | Complaint Not Upheld | Appeal Not Upheld | 22 May 2009 | Appeal Not Upheld | 01 September 2009 | |
| 26 February 2008 | • | (1) | | | <u> </u> | |
| 28 February 2008 | Complaint Not Upheld | Appeal Not Upheld | 30 July 2010 | | | 08 December 2010 |
| 19 March 2008 | · | | | | | 01 April 2008 |
| 04 June 2008 | Complaint Not Upheld | Appeal Withdrawn | | | | 18 February 2010 |
| 09 July 2008 | Complaint Upheld | | | | | 10 February 2010 |
| 05 August 2008 | Complaint Upheld | | | | | 29 June 2010 |
| 08 September 2008 | Complaint Upheld | | | | | 15 June 2009 |
| 15 October 2008 | Complaint Not Upheld | | | | | 13 May 2010 |
| 15 October 2008 | | | | | | 30 October 2008 |
| 23 October 2008 | Complaint Upheld | | | | | 14 March 2011 |
| 02 December 2008 | <u> </u> | | | | | 19 February 2010 |
| 29 December 2008 | Complaint Upheld | | | | | 14 March 2011 |
| 30 December 2008 | | | | | | |
| 12 February 2009 | Complaint Upheld | | | | | 07 October 2010 |
| 19 February 2009 | Complaint Upheld | | | | | 08 December 2010 |
| 23 February 2009 | | | | | | 09 June 2010 |
| 27 March 2009 | | _ | | | | 16 November 2009 |
| 01 May 2009 | Complaint Not Upheld | | | | | 17 August 2012 |
| 06 May 2009 | | | | | | 08 November 2010 |
| 14 May 2009 | | | | | | 20 October 2009 |
| 25 September 2009 | | | | | | 04 November 2009 |
| 12 October 2009 | | | | | | 09 December 2009 |
| 19 October 2009 | | | | | | 12 April 2010 |
| 09 December 2009 | Complaint Upheld | Appeal Not Upheld | 30 March 2012 | | | 24 April 2012 |
| 15 December 2009 | | | | | | 21 December 2009 |
| 01 February 2010 | Complaint Not Upheld | Partly Upheld | 24 November 2011 | | | |
| 23 February 2010 | | | | | | 27 April 2010 |
| 08 March 2010 | | | | | | 11 November 2010 |
| 10 June 2010 | Complaint Withdrawn | | | | | 06 October 2010 |
| 14 July 2010 | | | | | | 28 September 2010 |
| 31 August 2010 | | | | | | 02 February 2011 |
| 07 October 2010 | | | | | | 17 June 2011 |
| 25 February 2011 | | | | | 9. | |
| 12 May 2011 | | | | | | |
| 21 June 2011 | Complaint Upheld | | | | | |

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| 27 October 2011 | | | 30 January 2012 |
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| 21 June 2012 | | | |
| 01 November 2012 | | | |

Grievance

| Date Received | Stage 1 Outcome | Stage 2 Appeal Received | Stage 2 Outcome | Stage 3 Appeal Received | Stage 3 Outcome | Case Close Date |
|-------------------|-----------------|-------------------------|-----------------|-------------------------|-----------------|-------------------|
| 26 February 2008 | | | | | | 24 April 2008 |
| 05 March 2008 | Not Upheld | 10 June 2008 | Not Upheld | 03/11/2008 | Not Upheld | 20 January 2009 |
| 01 April 2008 | Not Upheld | 24 September 2008 | Not Upheld | 23/12/2008 | Not Upheld | 11 June 2009 |
| 11 April 2008 | | | | | | |
| 12 May 2008 | Not Upheld | 20 November 2008 | Not Upheld | 23/01/2009 | Not Upheld | 28 April 2009 |
| 21 May 2008 | Upheld | | | | | 20 October 2008 |
| 02 June 2008 | Not Upheld | 26 March 2009 | Not Upheld | 26/08/2009 | Not Upheld | 11 November 2009 |
| 09 June 2008 | Not Upheld | | | | | 20 October 2008 |
| 05 August 2008 | | | | | | 13 August 2008 |
| 08 September 2008 | | | | | | 06 January 2009 |
| 16 September 2008 | Not Upheld | 09 July 2009 | Not Upheld | | | 23 September 2011 |
| 08 October 2008 | | | | | | 17 October 2008 |
| 20 October 2008 | Not Upheld | | | | | 21 August 2009 |
| 27 October 2008 | | | | | | 26 November 2008 |
| 30 October 2008 | Upheld | | | | | 06 May 2009 |
| 03 November 2008 | | | | | | 16 January 2009 |
| 12 November 2008 | | | | | | 04 December 2008 |
| 14 November 2008 | | | | | | 27 November 2008 |
| 20 November 2008 | Partly Upheld | | | | | 23 March 2010 |
| 03 December 2008 | | | | | | 16 February 2009 |
| 09 December 2008 | | | | | | 19 January 2009 |
| 05 January 2009 | Not Upheld | 23 June 2009 | Withdrawn | | | 01 January 2010 |
| 06 January 2009 | Not Upheld | 02 November 2009 | Not Upheld | 22/01/2010 | | 01 March 2010 |
| 16 January 2009 | Partly Upheld | | | | | 20 August 2009 |
| 10 February 2009 | | | | | | 07 April 2009 |
| 13 February 2009 | Upheld | | | | | 30 December 2009 |
| 19 February 2009 | | | | | | 06 April 2011 |
| 24 February 2009 | | | | | | 19 August 2009 |
| 17 March 2009 | | | | | | 07 April 2009 |
| 21 April 2009 | Not Upheld | | | | | 20 August 2009 |
| 12 May 2009 | Upheld | | | | | 18 May 2010 |
| 15 May 2009 | Not Upheld | 2009/11/09 00:00:00 | Not Upheld | | | 22 June 2010 |
| 10 June 2009 | | | | | | 10 November 2009 |
| 02 September 2009 | | | | | | 11 September 2009 |

| 25 September 2009 | Partly Upheld | | | * | | 24 March 2011 |
|-------------------|---------------|-------------------|---------------|------------|------------|-------------------|
| 20 October 2009 | Partly Upheld | | | | | 23 March 2011 |
| 15 December 2009 | Not Upheld | 30 July 2010 | Partly Upheld | 11/02/2011 | Not Upheld | 18 July 2011 |
| 22 February 2010 | Not Upheld | 16 August 2010 | Not Upheld | 12/11/2010 | Not Upheld | 14 April 2011 |
| 22 February 2010 | | | | | | 27 May 2010 |
| 27 February 2010 | | | | | | 09 March 2010 |
| 30 April 2010 | | | | | | 23 December 2011 |
| 14 May 2010 | Not Upheld | 23 September 2010 | Not Upheld | | | 20 December 2010 |
| 28 May 2010 | Not Upheld | | | | | 08 July 2011 |
| 11 June 2010 | Withdrawn | | | | | 06 July 2010 |
| 06 July 2010 | Not Upheld | | | | | 03 May 2011 |
| 16 August 2010 | Not Upheld | 08 December 2011 | | | | |
| 26 August 2010 | | | | | | 13 September 2010 |
| 31 August 2010 | | | | | | HILLE IVI |
| 08 September 2010 | Not Upheld | | | | | 21 March 2012 |
| 15 September 2010 | Not Upheld | | | | | 17 August 2012 |
| 21 October 2010 | Partly Upheld | | | | | 21 September 2011 |
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| 28 January 2011 | | | | | | 04 March 2011 |
| 04 March 2011 | Not Upheld | 30 December 2011 | Not Upheld | | | 30 August 2012 |
| 15 March 2011 | Not Upheld | | | | | 21 September 2011 |
| 11 May 2011 | Upheld | | | | | 21 December 2011 |
| 12 May 2011 | | | | | | 12 October 2011 |
| 19 May 2011 | | | | | | 22 February 2012 |
| 26 July 2011 | Withdrawn | | | | | 16 September 2011 |
| 11 August 2011 | Partly Upheld | 31 October 2011 | Upheld | | | 15 December 2011 |
| 09 November 2011 | Upheld | | | | | 16 February 2012 |
| 16 November 2011 | | | | | | 03 April 2012 |
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| 08 February 2012 | Upheld | | | | | 22 May 2012 |
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|-------------------|----|----|------|------|-----------------|
| 08 June 2012 | | | (12) | | 19 October 2012 |
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| 10 October 2012 | | | | | |

Discipline

| Start Date | Meeting Outcome | Case Closed | Date Internal Appeal Received | Internal Appeal Outcome |
|-------------------|-----------------|-------------------|----------------------------------|----------------------------|
| 28 February 2008 | | 17 April 2008 | | |
| 04 March 2008 | | 04 July 2008 | | |
| 13 March 2008 | Upheld | 03 July 2008 | | |
| 14 March 2008 | Upheld | 19 May 2008 | | |
| 14 March 2008 | | 06 June 2008 | | |
| 03 April 2008 | | 11 April 2008 | | |
| 15 April 2008 | Upheld | 08 July 2008 | | |
| 29 April 2008 | | 25 July 2008 | | |
| 02 May 2008 | | 16 September 2008 | | |
| 09 May 2008 | Upheld | 17 July 2008 | | |
| 12 May 2008 | Upheld | 24 July 2008 | | |
| 27 May 2008 | | 18 July 2008 | | |
| 06 June 2008 | Withdrawn | 20 July 2009 | | |
| 04 July 2008 | Upheld | 04 November 2008 | | |
| 07 July 2008 | | 10 November 2008 | | |
| 27 August 2008 | | 20 September 2008 | | |
| 03 September 2008 | Upheld | 21 July 2009 | | |
| 04 November 2008 | Upheid | 01 December 2009 | | |
| 10 November 2008 | Upheid | 12 March 2009 | | |
| 07 January 2009 | | 30 July 2009 | | |
| 07 January 2009 | | 07 October 2009 | | |
| 13 February 2009 | | 09 April 2009 | | |
| 13 February 2009 | Upheld | 26 May 2009 | | |
| 10 March 2009 | Not Upheld | 13 April 2010 | | |
| 26 March 2009 | Withdrawn | 09 September 2009 | | |
| 24 April 2009 | | 01 February 2010 | | |
| 30 April 2009 | | 09 September 2009 | | |
| 06 May 2009 | | 11 June 2009 | | .00 |
| 08 May 2009 | | 10 February 2010 | | |
| | Partly Upheld | 13 November 2009 | | |
| 25 June 2009 | Withdrawn | 12 October 2009 | | |

| 08 July 2009 | Withdrawn | 09 September 2009 | | ys |
|-------------------|--|-------------------|----------|-----|
| 12 August 2009 | Henri India | 17 November 2009 | | |
| 08 September 2009 | Not Upheid | 01 January 2010 | | |
| 21 September 2009 | Upheld | 02 July 2010 | | |
| 29 October 2009 | Upheld | 11 May 2010 | | |
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| 15 December 2009 | | 28 June 2010 | | |
| 20 January 2010 | Upheld | 09 June 2010 | | |
| 03 February 2010 | | 01 April 2010 | | |
| 10 March 2010 | Upheld | 10 May 2011 | | |
| 19 March 2010 | Upheld | 08 September 2010 | | |
| 12 April 2010 | | 01 July 2010 | | |
| 10 June 2010 | Upheld | 13 January 2011 | | |
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| 29 July 2010 | Upheld | 20 September 2010 | | |
| 05 October 2010 | Upheld | 17 January 2011 | 4 | 16 |
| 07 March 2011 | | 17 August 2011 | | |
| 06 April 2011 | Partly Upheld | 20 March 2012 | | |
| 06 April 2011 | | 10 May 2012 | | |
| 15 April 2011 | Upheld | 28 November 2011 | | |
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| 09 September 2011 | 40 | 15 December 2011 | | |
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