



30 November 2021

Freedom of Information Request: Facilities management

Dear Mr Goodchild

With reference to your request made under the Freedom of Information Act 2000, dated 13 August 2021 and I can confirm the University holds some, but not all, the information requested.

Your request was, in general terms, for the following information, which is set out in full detail below: information about facilities management services provision

Your request and our response:

I would be most grateful if you would provide me, under the Freedom of Information Act, the following information regarding your facilities management approach:

- How are facilities management services (hard FM, soft FM or TFM) handled across your estate?

These facilities are a mixed economy

- If any services are outsourced, which services and to which suppliers?

Cleaning – Apleona

Landscaping – The Green Team

Catering – Elior

Waste – SUEZ

- What are the start dates and durations of these contracts, and which services are included in each?

Apleona HSG

Cleaning of all campus area

2019

5 years + (2x1) years

Elior

To supply a catering service with canteen

2017

5 years

SUEZ

To remove general waste from the campus

01/01/2020

One year rolling

- Is there an extension clause in the contract(s) and if so, what is the duration of the extension?
- Has a decision been made yet on whether the contract(s) are being either extended or renewed?

Due to refocusing resources during covid and associated remote working, contracts have been rolled over on expiry.

- What is the job title of the senior officer (outside of procurement) responsible for the contract(s)?

All contract/procurement queries should be directed to

Procurement@roehampton.ac.uk

Other information about procurement can be found on our webpages. In general individual staff do not have direct involvement in contract processes

- Do you utilise any outsourced helpdesk or FM integrator services? If so, with which supplier(s)?

No

- Which software solution(s) are used to manage your corporate property/assets including facilities management (CAFM)?

N/A

If you are dissatisfied with how we have dealt with your request in the first instance you may approach the University's FOI complaints officer in writing, within two months of the date of our response, and explaining what you would like us to review, as follows:

Dr George Tuner
University Secretary
Room GH102 Grove House
Froebel College
Roehampton University
Roehampton Lane
LONDON
SW15 5PJ

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF, or enquiries@ico.gsi.gov.uk

Any other future correspondence you may have with the University in relation to this matter should be sent to the Freedom of Information Officer, Alison Bainbridge.

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