



Department  
of Health &  
Social Care

Freedom of Information Team  
Department of Health and Social Care  
39 Victoria Street  
London SW1H 0EU

[www.gov.uk/dhsc](http://www.gov.uk/dhsc)

Mr Alan Smith

By email to: [request-851146-2e49fee6@whatdotheyknow.com](mailto:request-851146-2e49fee6@whatdotheyknow.com)

5 May 2022

Dear Mr Smith,

**Freedom of Information Request Reference FOI-1400838**

Thank you for your request dated 4 April 2022, to the Department of Health and Social Care (DHSC). Your request is listed under Annex A.

Your request has been handled under the Freedom of Information Act 2000 (FOIA).

DHSC holds information relevant to your request.

For ease of reference, we have separated the individual elements of your request.

**Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages**

Our Facilities Management (FM) and catering contracts were both procured under legally compliant framework agreements, and therefore did not go through an Official Journal of the European Union (OJEU)/Find a Tender procurement process, which means there was no PQQ or ITT stage.

The catering contract was a direct award process under a compliant framework and therefore only one supplier bid and was successful.

The Facilities Management 2(FM2) contract was a further competition process under a compliant framework, and we can confirm that four suppliers bid for that opportunity, with one successful supplier.

We cannot confirm the names of suppliers that bid and were unsuccessful as we consider that this information is exempt under Section 43 of the FOIA, which exempts from the general duty to release information which would, or would be likely to, prejudice the commercial interests of any entity, including the public authority holding the information.

Section 43 is a qualified exemption and, as such, we are required to assess the public interest in withholding this information against that of its release. We recognise a general public interest in this area. However, we also take into account the fact that this information is commercially sensitive, and we consider that releasing this information would not be in the public interest, as disclosure could discourage future commercial

partner relationships with the DHSC. Therefore, we consider that the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

**Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date**

FM2 - £35,135,219

Catering - £142,513.91

**Start date & duration of framework/contract?**

FM2 - 01/12/2018 and five years.

Catering – This can be viewed on contract finder - [DHSC Catering Services - Contracts Finder](#)

**Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?**

Please see attached documents.

This can be viewed on contract finder - [DHSC Catering Services - Contracts Finder](#)

**Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?**

Please see attached documents.

See on contract finder - [DHSC Catering Services - Contracts Finder](#)

**Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?**

DHSC does not hold information on this question.

**Who is the senior officer (outside of procurement) responsible for this contract?**

Richard Alderman, Deputy Director - Property and Security Workspace and Technology Directorate.

If you are not satisfied with the handling of your request, you have the right to appeal by asking for an internal review. This should be sent to [freedomofinformation@dhsc.gov.uk](mailto:freedomofinformation@dhsc.gov.uk) or to the address at the top of this letter and be submitted within two months of the date of this letter.

Please remember to quote the reference number above in any future communication.

If you are not content with the outcome of your internal review, you may complain directly to the Information Commissioner's Office (ICO). Generally, the ICO cannot make a decision unless you have already appealed our original response and received our internal review decision. You should raise your concerns with the ICO within three months of your last meaningful contact with us.

The ICO can be contacted at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow SK9 5AF

Website: <https://ico.org.uk/concerns>

Yours sincerely,

Freedom of Information Team

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[freedomofinformation@dhsc.gov.uk](mailto:freedomofinformation@dhsc.gov.uk)

## ANNEX A

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to any Catering, Cleaning, Security, Technical Services (this includes and planned or reactive repairs & maintenance) and facilities management services you have on contract.

The details we require are:

- Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages
- Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date
- Start date & duration of framework/contract?
- Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?
- Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?
- Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?
- Who is the senior officer (outside of procurement) responsible for this contract?