
From: _____ @infrastructure-ni.gov.uk>
Sent: 06 August 2019 12:22
To: _____
Subject: RE: Strangford

Ah right, well that is the same group then. I think _____ had been emailing with _____ (over Ferry) and he had asked _____ to go along for Traffic related input as well (which she is happy to do). No date as far as I know, but I think our people are available any time. Probably no point meeting on Monday now, _____ says she's happy to answer these questions anyway.

Thanks,

From: _____ @nmandd.org]
Sent: 06 August 2019 11:59
To: _____ @infrastructure-ni.gov.uk>
Subject: RE: Strangford

Hi _____

Yes it's the same group – they didn't mention this to me. Have they a date already sorted for this? Are we cancelling Monday then?

From: _____ @infrastructure-ni.gov.uk>
Sent: 06 August 2019 10:41
To: _____ @nmandd.org>
Subject: RE: Strangford

Sorry I have just been informed that officials from roads are already meeting with the _____ soon, this has been arranged with a _____ from the group. Is this the same person/group you have been dealing with? If so my boss _____ is willing to go to this meeting as well as guys from the ferry, so _____ can address the lines issues if that is OK? Let me know.

Thanks,

**DfI Roads - Network Development
Southern Division (Downpatrick)**

From: _____ @nmandd.org]
Sent: 06 August 2019 09:24
To: _____ @infrastructure-ni.gov.uk>
Subject: Re: Strangford

Great see you then

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: _____ <@infrastructure-ni.gov.uk>
Date: 06/08/2019 08:06 (GMT+00:00)
To: _____ <@nmandd.org>
Subject: RE: Strangford

Yes that would suit me fine

Thanks,

**DfI Roads - Network Development
Southern Division (Downpatrick)**

From: _____ <@nmandd.org>
Sent: 05 August 2019 16:46
To: _____ <@infrastructure-ni.gov.uk>
Subject: RE: Strangford

Would next Monday at 10.30 outside the Cuan suit?

From: _____ <@infrastructure-ni.gov.uk>
Sent: 05 August 2019 16:22
To: _____ <@nmandd.org>
Subject: RE: Strangford

I am not available on the 19th & 20th of August, apart from that I am OK at the moment – but things do sometimes come up at short notice.

From: _____ <@nmandd.org>
Sent: 05 August 2019 16:03
To: _____ <@infrastructure-ni.gov.uk>
Subject: RE: Strangford

Thanks — - can you send me through some dates that I can go back to the group with please?

I did think this was the case, but would be better coming from yourself.

From: _____ <@infrastructure-ni.gov.uk>
Sent: 05 August 2019 15:59
To: _____ <@nmandd.org>
Subject: RE: Strangford

Ah right OK, well those DYL at the lobster pot are probably what we call 15m corner restrictions – technically these are on all corners of any public roads, but they are not always marked as such, so it's highly unlikely we would be able to remove these even if we wanted. As for the other markings for the bays that may well be possible to do. If you want to set up a meeting that's fine.

Thanks

From: _____ (@nmandd.org)
Sent: 05 August 2019 15:44
To: _____ @infrastructure-ni.gov.uk>
Subject: RE: Strangford

Hi _____

Can't believe I got the right person first time!! If you coming in from Downpatrick onto the one way system past the Lobster Pot there are a few double yellow lines on the corner – they were looking to see could some of these be shortened in order to get more parking spaces. Also the layby in front of the Cuan and opposite the lower green is where they are looking car parking spaces marked.

From: _____ @infrastructure-ni.gov.uk>
Sent: 05 August 2019 15:31
To: _____ @nmandd.org>
Subject: RE: Strangford

Yes guilty as charged, Strangford would be my patch and yes we would look after the removal of lines etc, although I am surprised they want DYL's removed as we have had issues there with the parking and congestion on busy days at the ferry. Can I ask where they are talking about firstly? A meeting should not be a major issue.

Thanks,

From: _____ @nmandd.org]
Sent: 05 August 2019 15:00
To: _____ @infrastructure-ni.gov.uk>
Subject: Strangford

Hi _____

I've been working closely with the new residents group in Strangford and they would like to meet with someone from DfI regarding the removal of some double yellow lines and the inclusion of white lines marking car parking spaces. Is it yourself that deals with this?

[REDACTED]

This e-mail, its contents and any attachments are intended only for the above named. As this e-mail may contain confidential or legally privileged information, if you are not, or suspect that you are not, the above named, or the person responsible for delivering the message to the above named, delete or destroy the email and any attachments immediately. The contents of this e-mail may not be disclosed to, nor used by, anyone other than the above named. We will not accept any liability (in negligence or otherwise) arising from any

From: _____@infrastructure-ni.gov.uk>
Sent: 13 August 2018 16:20
To: _____@nmandd.org
Cc: _____
Subject: _____ Strangford Lough Ferry Service and Harbour Issues

_____ said to pass on his thanks for our informal meeting today. As discussed, I have listed below some points on how the Department manage the operation of the service and in particular of traffic.

1. Strangford Lough Ferry Service – Operational Issues

Strangford 'Marshalling Area'

Throughout most of the year the Strangford marshalling area is not used for queuing because the associated road infrastructure does not support its use without active management, and, the normal day-to-day ferry operation does not cause significant impact on Strangford village in terms of traffic progression or safety.

The limited space available and the geometry of the road and harbour infrastructure adjacent to the ferry terminal and along Stella Maris Street mean that additional staff are needed to operate the marshalling area to safely manage traffic, manage potential conflicts and ensure access to the properties. As such the use of the marshalling area on a full time basis would not be an effective use of the Department's limited resources. In addition routine use of the marshalling area, when it is not needed, has potential to cause unnecessary inconvenience to the residents of Stella Maris Street.

Queuing through the village does occur at times but these occasions are infrequent and short lived, such as bank holidays and special events. When large volumes of traffic are anticipated, an enhanced service is provided. Enhancement measures include, more frequent sailings (running off schedule using a 'load and go' approach), use of the marshalling area, and operating a second ferry. The use of the marshalling area and the use of a second ferry both require additional trained staff to operate.

In order to provide support to the ferry service when the need arises, a number of the Department's back office staff have been trained in ticket sales and in managing traffic at the slip and marshalling area. These staff can be called upon by the Ferry Duty Manager when it is anticipated that there will be a prolonged period of traffic build-up. For example these staff were used on the 13th, 14th, and 15th July.

On Saturday 11th August and Sunday 12th August the marshalling area was set up for use (coned to in an attempt to prevent on street parking on Stella Maris Street) and additional staff brought in to help with queuing traffic. On Saturday a surge in traffic occurred at approx 4pm after the Newcastle air show was cancelled. However, the marshalling area could not be used because of parked cars. On Sunday 12th August the marshalling area was not needed as traffic numbers were low.

Typically the marshalling area is set up and available for use for approximately 20 days of the year, but in practice has only been used approximately 4 times per year when traffic built up in Strangford.

Following our discussion today we will be bringing in additional staff on the remaining weekends in August, will make available the marshalling area and make use of it subject to no parked cars causing an obstruction. We plan to operate two vessels on Sunday 26th August and Monday 27th August if additional crew are available.

Running a Second Vessel

Over the past number of years the very high demand in July has been typically on 13th and 14th July. As the public holiday this year ran directly into a weekend the enhanced service was planned on 13th, 14th and 15th July. An extra crew, and additional trained staff were brought in for these 3 days to manage traffic and help with ticket sales. The marshalling area in Strangford was set up for use, but the actual traffic volumes were such that it did not need to be used over this period.

Communication links with local groups and businesses such as, Exploris, GAA, and Kirkistown Race Course, are well established and have allowed upcoming isolated events to be anticipated. If you the Council or Community Representatives are aware of an upcoming event that would significantly increase traffic, then I would advise they contact the Ferry Manager (Mr [REDACTED] at the Strangford terminal on 0300 200 7898 during opening hours Monday to Friday 9.00 am to 12.30 pm and 1.00 pm to 4.00 pm.

Use of Crews to Manage Traffic

The level of crew on board the ferries is what is needed to meet current safety requirements. The crew are fully utilised carrying out operational duties on-board the ferry to ensure safe loading and unloading, sell tickets and ensure safety of the public. It is not possible to routinely move crew member to traffic management without comprising the safety of passengers and crew.

HGV Lane at Slip-way (now) Removed

In 2016 ferry management reviewed the operational requirement for the then HGV lane on the approach to the slip. This review concluded that the HGV lane markings should be removed and a new lining layout introduced. This new layout was implemented later in 2016. At that time it was decided to retain the HGV sign to encourage HGV drivers to use the inside lane if it was available. However, the sign has now been removed to encourage all types of vehicles to use this lane. In addition the traffic and pedestrian barriers at the end of old HGV lane have been relocated to create a free flow from this lane to the ferry. Initial observations suggest that this has already increased usage of the lane.

From: _____
Sent: 17 September 2018 16:56
To: _____ @infrastructure-ni.gov.uk
Cc: _____ @infrastructure-ni.gov.uk
Subject: RE: _____ Strangford Lough Ferry Service and Harbour Issues

Thanks _____ I had requested at our meeting that Councillors & DEA forum meet with you. I'm still waiting on Councillor Enright to come back to me regarding a letter from the NIFRS outlining their issue with the traffic congestion and how it hinders their access in to Strangford. This was 2 weeks ago.

From: _____ @Infrastructure-ni.gov.uk>
To: _____ @nmandd.org" _____ @nmandd.org>,
Date: 01/03/2019 14:39
Subject: RE: Notes of Meeting Between Local Representatives and
Strangford Lough Ferry Management 19 9 18

Hello _____

It is all a bit bizarre. Sorry I wasn't in the office yesterday.

_____ the Southern Division Roads _____ form Traffic, _____ and I met the
chief executives of the two councils to discuss the various issues raised.

The meeting went well and a response has been issued to both councils.

The 2 main issues were the proposal for an early sailing from Portaferry and the traffic and use of the marshalling
area in Strangford.

Queuing Traffic in Strangford

It was noted that there are some instances of prolonged congestion in Strangford due to very high demand
particularly during bank holidays and special events. On these occasions the ferry service aim to anticipate the need
for enhancement measures including; additional resource to manage the 'offline' marshalling area; operating off
schedule using a 'load and go'
approach; and/or, using the second ferry. However it remains the case that the marshalling area cannot currently
operate as a 'self-policing' facility due to the restrictions of the road infrastructure within Strangford village.
However a proposal was put forward on the possibility of providing an alternative / additional 'self-policing' queuing
facility in Strangford that would reduce the risk of congestion compared to the current arrangements. It was agreed
that the council would consider this 'in principle' as a potential future arrangement but that it would require
extensive consultation with local councillors which could not be completed in advance of the Purdah period for the
local elections.

Regards

-----Original Message-----

From: _____ @nmandd.org (mailto: _____ @nmandd.org)
Sent: 28 February 2019 15:13
To: _____ Infrastructure-ni.gov.uk>
Subject: Re: Notes of Meeting Between Local Representatives and Strangford Lough Ferry Management 19 9 18

Hi _____

I'm meeting a different new Community Group in Strangford tomorrow and they have raised the issue about the ferry & traffic - has there been any further progress on this that I can update them on

Thank you

