

Civic Office, New Road, Grays
Essex, RM17 6SL

Chief Executives Office

Date: 14th April 2016

Dear Ms Allison

Re: Freedom of Information request number 5666

I am writing further to your request under the Freedom of Information Act and am now in a position to update you. I outline below your specific request together with the council's response.

The request

- 1) Do you have a CHR or a CBL scheme?

CBL

- 2) Do you use any IT system or software (including web-based software) to administer this service?

Yes

- 3) If so, who is your supplier?

Choice Homes UK

- 4) What is the annual value of the contract?

£38,700 per annum

- 5) What is the total value of the contract?

Based on the two years annual charges £77,400

- 6) What is the duration of the contract?

Two years rolling contract

- 7) When is the contract end date?

31 March 2016

8) What process was used to procure the software or IT system?

We do not hold records back to 2005 on Procurement Processes.

If you are dissatisfied with the way in which the council have managed your request you can pursue an independent review by contacting us at the above address and your request will be considered by the Information Manager who will update you with the outcome.

You may also wish to refer your case to the Information Commissioner's Office, details of this organisation can be found at www.ico.org.uk . Alternatively they can be contacted on 0303 123 1113.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Jenny Merrin', with a stylized, flowing script.

Jenny Merrin

Corporate Complaints and Information Governance Assistant