

# East Lothian Council

FOI Ref: 2016/1278 (11143)

***Under the Freedom of Information Act 2000 I seek the following information about the organisations information technology team and infrastructure equipment:***

In the first instance, it may help to explain that Freedom of Information legislation only applies to information which is held or recorded by a public authority. It does not apply to views, opinions, intentions or questions which simply require a yes/no answer. In view of this, some of the questions asked are not valid for the purposes of this legislation as they are not requests for specific recorded information that East Lothian Council (ELC) may or may not hold.

In order to assist you, however, colleagues have tried to address the questions posed to the best of their knowledge. For future reference, a link to the "Tips for Requesters" page of the Scottish Information Commissioner's website has been provided which you may find useful:  
<http://www.itspublicknowledge.info/YourRights/Tipsforrequesters.aspx>

***1. What is your annual IT Infrastructure Budget for 2016, 2017 & 2018?***

The Overall capital budget for 2016 was £500k.

Budgets for 2017 and 2018 have not yet been set\*.

***2. What storage vendor(s) and model do you currently use?***

HP 3PAR SAN

***3. When was the installation date of above storage vendor(s)? (Month/year)***

April 2015.

***4. When is your planned (or estimated) storage refresh date? (Month/year)***

ELC does not currently have a date\*.

***5. What is your estimated budget for the refresh?***

This has not yet been set\*.

***6. What is the capacity of the storage data in TB?***

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**7. The total number of IT staff employed by the organization:**

41

**8. Please list and provide contact details for the IT senior management team including CIO, IT Director and Infrastructure Architects if applicable:**

Service Manager – IT Infrastructure  
Service Manager – Business Systems

Contact Number: 01620 827827

**9. Please confirm if you are utilising desktop virtualisation technologies and if so how many users do you provide services for?**

Yes, 1000

**10. What backup software do you use?**

Netbackup

**11. How much data do you backup in TB?**

5

**12. Number of servers?**

105

**13. What operating system(s) do you use?**

Windows Server

**14. Number of virtualised servers?**

120

**15. What percentage of your environment is virtualised?**

55%

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**16. If you outsource your IT works, please provide who it is with and when the contract started and ends.**

Not applicable, it is all in-house.

**17. Please also name all of the IT re-sellers that you work with and buy from, as well as the frameworks that you use for the release of any tenders etc.**

Main resellers are currently Misco, Insight Direct, Network Connect, XMA. ELC uses Scottish Procurement and Central Government Frameworks.

**18. Please also approximate the time spent managing your IT systems, specifically storage, per week in the unit of man hours. Also approximate the amount of time taken carving out LUNs and/or Volumes.**

ELC does not record this information.

**19. Please list any and all pain points that the IT teams, and organisation as a whole, experience with regard to the storage and usage of the virtualised workloads.**

None, works very smoothly.

**20. How is your storage connected, i.e. via Fibre Channel, Ethernet (NFS or iSCSI). If your storage is currently connected via Fibre Channel, do you have access to 10 GB Ethernet, or 1 GB ethernet, and if so, please declare which.**

Fibre Channel, 1Gb Ethernet.

\*Under Section 17(1)(b) of the Freedom of Information (Scotland) Act 2002, I must formally advise you that ELC has been unable to comply with those parts of your request marked \* as the information you require is not held.