FOI/01383

Under the Freedom of Information Act 2000 I seek the following information about the organisations information technology team and infrastructure equipment:

Questions	Answers
1/ What is your annual IT Infrastructure Budget for 2016, 2017 & 2018?	This information is exempt under section 43(2) of the Freedom of Information Act 2000 as disclosure would prejudice the commercial interests of the Trust.
2/ What storage vendor(s) and model do you currently use?	Dell Complellent
3/ When was the installation date of above storage vendor(s)? (Month/year)?	Apr-15
4/ When is your planned (or estimated) storage refresh date? (Month/year)?	Apr-20
5/ What is your estimated budget for the refresh?	Not yet set
6/ What is the capacity of the storage data in TB?	350
7/ The total number of IT staff employed by the organization:	Cicra 70
8/ Please list and provide contact details for the IT senior management team including CIO, IT Director and Infrastructure Architects if applicable:	shaun.bucknill@bfwhospitals.nhs.uk
	Tel 01253 300000
9/ Please confirm if you are utilising desktop virtualisation technologies and if so how many users do you provide services for?	Yes - Approx 200
10/ What backup software do you use?	Commvault
11/ How much data do you backup in TB?	40
12/ Number of servers?	520
13/ What operating system(s) do you use?	2008 R2, 2012
14/ Number of virtualised servers?	400
15/ What percentage of your environment is virtualised?	85
16/ If you outsource your IT works, please provide who it is with and when the contract started and ends.	N/A
17/ Please also name all of the IT re-sellers that you work with and buy from, as well as the frameworks that you use for the release of any tenders etc.	Multiple suppliers used from various framworks
18/ Please also approximate the time spent managing your IT systems, specifically storage, per week in the unit of man hours. Also approximate the amount of time taken carving out LUNs and/or Volumes.	Approx 3-4
19/ Please list any and all pain points that the IT teams, and organisation as a whole, experience with regard to the storage and usage of the virtualised workloads.	Very subjective and unable to quantify for the entire business.
20/ How is your storage connected, i.e. via Fibre Channel, Ethernet (NFS or ISCSi). If your storage is currently connected via Fibre Channel, do you have access to 10 GB Ethernet, or 1 GB ethernet, and if so, please declare which.	Fibre Channel and iSCSi - Yes 10GB available