

Information Governance Department  
Blackpool Victoria Hospital  
Whinney Heys Road  
Blackpool  
Lancashire  
FY3 8NR

18<sup>th</sup> January 2017

Our ref: FOI/01383

Dear Julie

Thank you for your request for information.

**Your request**

1. What is your annual IT Infrastructure Budget for 2016, 2017 & 2018?
2. What storage vendor(s) and model do you currently use?
3. When was the installation date of above storage vendor(s)? (Month/year) 4. When is your planned (or estimated) storage refresh date? (Month/year) 5. What is your estimated budget for the refresh?
6. What is the capacity of the storage data in TB?
7. The total number of IT staff employed by the organization:
8. Please list and provide contact details for the IT senior management team including CIO, IT Director and Infrastructure Architects if applicable:
9. Please confirm if you are utilising desktop virtualisation technologies and if so how many users do you provide services for?
10. What backup software do you use?
11. How much data do you backup in TB?
12. Number of servers?
13. What operating system(s) do you use?
14. Number of virtualised servers?
15. What percentage of your environment is virtualised?
16. If you outsource your IT works, please provide who it is with and when the contract started and ends.
17. Please also name all of the IT re-sellers that you work with and buy from, as well as the frameworks that you use for the release of any tenders etc.
18. Please also approximate the time spent managing your IT systems, specifically storage, per week in the unit of man hours. Also approximate the amount of time taken carving out LUNs and/or Volumes.
19. Please list any and all pain points that the IT teams, and organisation as a whole, experience with regard to the storage and usage of the virtualised workloads.
20. How is your storage connected, i.e. via Fibre Channel, Ethernet (NFS or iSCSI). If your storage is currently connected via Fibre Channel, do you have access to 10 GB Ethernet, or 1 GB ethernet, and if so, please declare which.

## **Response**

Please find attached document

The following link is a customer satisfaction survey if you would like to leave feedback.

<http://www.bfwh.nhs.uk/our-services/hospital-services/information-governance/foi-questionnaire/>

If you are dissatisfied with our response to your request for access to information you may ask us to carry out an internal review. You should do this by writing to:

The Information Governance Manager  
Blackpool Teaching Hospitals NHS Foundation Trust  
Blackpool Victoria Hospital  
Whinney Heys Rd  
Blackpool  
FY3 8NR  
Email: [foi@bfwhospitals.nhs.uk](mailto:foi@bfwhospitals.nhs.uk)

If you remain unhappy, you may make a complaint to the Information Commissioner's Office.

Yours Sincerely

Jeannine Butler  
Information Governance Specialist