

**ASHFIELD AND MANSFIELD
LEGAL SERVICES**

Ashfield District Council
Urban Road
Kirkby-in-Ashfield
Nottingham
NG17 8DA

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Julie Cornish

Contact: Information Officer
Direct Line: 01623 457157/457332
Direct Fax: 01623 457585
Email: freedomofinformation@mansfield.gov.uk
Our Ref: Legal/6387
Your Ref:
Date: 23 December 2016

[request-378837-
ff81696c@whatdotheyknow.com](mailto:request-378837-ff81696c@whatdotheyknow.com)

Dear Ms Cornish

Mansfield District Council – Reference: 6387

**Request for Information
Freedom of Information Act 2000 (FOIA)**

Thank you for your request received at the Council on 23 December 2016, requesting the following information:

Under the Freedom of Information Act 2000 I seek the following information about the organisations information technology team and infrastructure equipment:

1. What is your annual IT Infrastructure Budget for 2016, 2017 & 2018?
2. What storage vendor(s) and model do you currently use?
3. When was the installation date of above storage vendor(s)? (Month/year) 4. When is your planned (or estimated) storage refresh date? (Month/year) 5. What is your estimated budget for the refresh?
6. What is the capacity of the storage data in TB?
7. The total number of IT staff employed by the organization:
8. Please list and provide contact details for the IT senior management team including CIO, IT Director and Infrastructure Architects if applicable:
9. Please confirm if you are utilising desktop virtualisation technologies and if so how many users do you provide services for?
10. What backup software do you use?
11. How much data do you backup in TB?
12. Number of servers?
13. What operating system(s) do you use?
14. Number of virtualised servers?
15. What percentage of your environment is virtualised?

16. If you outsource your IT works, please provide who it is with and when the contract started and ends.

17. Please also name all of the IT re-sellers that you work with and buy from, as well as the frameworks that you use for the release of any tenders etc.

18. Please also approximate the time spent managing your IT systems, specifically storage, per week in the unit of man hours. Also approximate the amount of time taken carving out LUNs and/or Volumes.

19. Please list any and all pain points that the IT teams, and organisation as a whole, experience with regard to the storage and usage of the virtualised workloads.

20. How is your storage connected, i.e. via Fibre Channel, Ethernet (NFS or iSCSI). If your storage is currently connected via Fibre Channel, do you have access to 10 GB Ethernet, or 1 GB ethernet, and if so, please declare which.

I can confirm your request is being considered and will be dealt with within the statutory timescale of 20 working days as defined by the Freedom of Information Act 2000, subject to the information not being exempt (or containing reference to a third party).

If appropriate, the information will be provided by e-mail/letter, normal font size (Arial, 12pt). If you require an alternative format then please let me know.

If you have any queries please do not hesitate to contact us at freedomofinformation@mansfield.gov.uk or by writing to Freedom of Information for Mansfield District Council, C/o Ashfield District Council, Urban Road, Kirkby-In-Ashfield, Nottingham NG17 8DA.

If you are not satisfied with how your request is being dealt with, then please contact Jacqueline Collins, Director of Governance either by e-mail at collinsj@mansfield.gov.uk or by writing to Jacqueline Collins, Director of Governance, Mansfield District Council, Civic Centre, Chesterfield Road South, Mansfield, Nottinghamshire, NG19 7BH. Telephone 01623 463075.

If you wish to make a complaint about how your request has been dealt with then you should complain by writing to Mrs Beverley Smith, Chief Executive, Mansfield District Council, Civic Centre, Chesterfield Road South, Mansfield, Nottinghamshire, NG19 7BH.

If you are still not satisfied with the outcome of your complaint then you have a right of appeal to the Information Commissioner's Office: Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. www.ico.gov.uk Telephone - 0303 123 1113 (local Rate) or 01625 545 745 if you prefer to use a national rate number. Or email: casework@ico.org.uk

Yours sincerely
Information Officer
Ashfield and Mansfield Shared Legal Service