

My Ref: IG-8527
Your Ref:
Contact: Information Management Services
Email: InformationRights@nottinghamcity.gov.uk



Nottingham
City Council

Information Management Services

Development & Growth
4th Floor
Loxley House
Station Street
Nottingham
NG2 3NG

Tel: 0115 876 4376

Email: InformationRights@nottinghamcity.gov.uk

www.nottinghamcity.gov.uk

Requester

At contact address specified for request number above

31 October 2016

Dear Requester

Re: Request under the Freedom of Information Act 2000 (the Act)

The Authority has considered your request which was received on 14 October 2016 and our response to your questions is shown below.

Please could you provide me with the following information about your housing services:

1. Do you have a CHR or a CBL scheme?

Yes we do have a Choice Based Lettings scheme.

2. Do you use any IT system or software (including web-based software) to administer this service?

Yes.

3. If so, who is your supplier?

We use the Northgate Choice Based Lettings module to administer the CBL service.

4. What is the annual value of the contract?

This financial year we have paid Northgate £10,136.10 for the Choice Based Lettings module. Please note that Northgate has many other modules which we pay for e.g. Allocations, Estates & Rent, Repairs, Housing Advice etc. For the purpose of this request we have referred to the CBL module only.

5. What is the total value of the contract?

£10,136.10



6. What is the duration of the contract?

Financial year 2016/17.

7. When is the contract end date?

31st March 2017.

8. What process was used to procure the software or IT system?

A tender process was undertaken to procure the Northgate system/software.

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If you are unhappy with the response provided or with the handling of your request, you can ask for an internal review by writing to the **Information Governance Specialist, Information Management Services, 4th Floor, Loxley House, Station Street, Nottingham, NG2 3NG** by stating the reasons for your dissatisfaction. Your request for an internal review should be made to the Authority within forty working days of the date of this letter. Please quote reference IG-8527 in all communications.

If you remain unhappy after receiving the response to your initial complaint you can request an independent review from the Information Commissioner's Office at **FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF**. You may also contact the Information Commissioner's Office by telephone on 01625 545745 or by email at mail@ico.gsi.gov.uk.

Yours sincerely

Information Rights & Insight Team
Information Management Services
Development & Growth