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David Blades

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Date 18 April 2011
Ref FOI20110412
Direct Line 0141 352 2923
E-mail frank.rankin@nes.scot.nhs.uk

Dear Mr Blades

Freedom of Information request

In your email of 12 April you requested the following information:

“There have been a number of high profile cases in the Public Sector recently of data either being lost i.e. Laptops and memory sticks left in public places or malicious programs extracting contact information i.e. Personal details. I would like to know what security measures you have in place (or intend to put in place) to prevent such occurrences and who is responsible for IT Security (Name and Title)?”

NHS Education for Scotland (NES) is subject to the NHSScotland Mobile Data Protection Standard: <http://www.ehealth.scot.nhs.uk/wp-content/documents/mobile-data-protection-standard-pdf3.pdf>

Laptops issued by NES have full disk encryption as standard and NES staff are only permitted to use NES-issued encrypted flashdrives to hold official documents or data. In addition, NES will implement port control to prevent the transfer of data to unauthorised USB devices.

The NES network and email system are protected by a firewall and major web-facing systems holding personal data are subject to independent penetration testing.

I am the information security officer for NES: My name and job title are at the end of this letter.

If you are dissatisfied with this reply, you should write within 40 days of receipt of this response to request an internal review, to:

Christine Patch
Head of Corporate Communications
NHS Education for Scotland
Thistle House
91 Haymarket Terrace
EDINBURGH EH12 5HD

If you are unhappy with the outcome of that review you may appeal to the Scottish Information Commissioner within six months of the outcome of the review. The

Commissioner will decide whether he feels there is a case to take forward. He can be contacted at:

Scottish Information Commissioner,
Kinburn Castle, Doubledykes Road,
St Andrews, KY16 9DS
Telephone: 01334 464610, Fax: 01334 464611
e-mail: enquiries@itspublicknowledge.info

Yours sincerely

A handwritten signature in black ink that reads "Frank Rankin". The signature is written in a cursive, flowing style.

Frank Rankin
Information Governance Manager