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Waltham Forest Town Hall, Forest Road, Walthamstow, E17 4JF

**Contact:** Mark Hynes  
**Telephone** 0208 496 3000  
**Reference:** CU351953802/FOI294702648  
**E-mail:** Data.protection@walthamforest.gov.uk  
**Date:** 20<sup>th</sup> August 2021

Response sent by email: request-713725-aae08306@whatdotheyknow.com

Dear Charles Edwards,

**Re: CU351953802**

Thank you for your email dated 25<sup>th</sup> July 2021, in which you narrowed the scope of a Freedom of Information request you submitted on 11<sup>th</sup> January this year. For ease of reference, the original FOI request is below:

*Dear Waltham Forest Borough Council,*

*Could I please have access to all communication between Waltham Forest Council and the Emergency Services regarding LTNs (Low Traffic Neighbourhoods), road closures & Mini Holland changes.*

*I would like both the Councils communication to each service eg Police / Fire / Ambulance and their response.*

*Yours faithfully,  
Charles Edwards*

In line with the Council's standard procedures, this was logged and assigned reference FOI294702648. In the response to you on 1<sup>st</sup> February, the service responsible for the information explained that fulfilling your request would go over the cost threshold for processing FOI requests and so it fell under the Section 12 exemption laid out in the Freedom of Information Act 2000.

In light of the applied exemption, on 25<sup>th</sup> July 2021, you emailed the Council seeking to narrow the scope of the request as follows:

*Dear Waltham Forest Borough Council,*

*Please pass this on to the person who conducts Freedom of Information reviews.*

*I am writing to request an internal review of Waltham Forest Borough Council's handling of my FOI request 'Info on LTNs, Road Closures and Mini Holland'.*

*Please supply the information requested, from the latest information to the oldest, in the time you have available so you don't go over budget. Thank you.*

*A full history of my FOI request and all correspondence is available on the Internet at this address:*

*[https://www.whatdotheyknow.com/request/info\\_on\\_ltns\\_road\\_closures\\_and\\_m](https://www.whatdotheyknow.com/request/info_on_ltns_road_closures_and_m)*

*Yours faithfully,  
Charles Edwards*

Your request was triaged to the Data Protection team which is responsible for undertaking reviews of FOI requests because your email stated that you were requesting an internal review of the handling of your request. However, as your email is a narrowing of the scope of your original FOI request, this has now been triaged to the team that provided the original response to you as this is the correct team to look into your refined request. This request has been assigned reference **FOI357705576** and a response will be provided to you within the statutory timeframe.

In this letter I wish to also acknowledge your email sent on 20<sup>th</sup> August 2021 which is as follows:

*Dear Information Officer,*

*Regarding FOI 286287312, I am writing to request an internal review of Waltham Forest Borough Council's handling of my FOI request 'Info on LTNs, Road Closures and Mini Holland'.*

*Could I please have access to all consultation documents relating to consultation the Council have had with Emergency & Essential Services regarding LTNs , road closures & Mini Holland changes.I would like both the Councils notice to each service eg Police / Fire / Ambulance and their response to each liveable Street consultation area.*

*Please supply the information requested, from the latest information to the oldest, in the time you have available so you don't go over budget. Thank you.*

*Yours sincerely,  
Charles Edwards*

Your email of 20<sup>th</sup> August is substantially a repeat of your original FOI request, with the scope narrowed to consider the costs threshold. Therefore, this will not fall to be considered anew by the service area as they are already looking at this subject matter via your other request, with reference **FOI357705576**.

I would also draw your attention to the fact that the reference **FOI286287312** pertains to a request you submitted to the Council on 18<sup>th</sup> December 2020 in which you asked for information concerning Greenwich Council. You subsequently explained that this was an error and you amended your request to ask for information concerning Waltham Forest Council. In line with our standard procedures, a new FOI was created for the request concerning Waltham Forest, namely, **FOI294702648**.

I hope that this information is helpful and clarifies the situation for you. If you remain dissatisfied with the Council's response, you have the right to complain to the Information Commissioner. If you wish to pursue such a complaint, you can contact their office via their helpline: 0303 123 1113. You can obtain further information about them via the following link: <https://ico.org.uk/concerns/>.

Yours sincerely

**Mark Hynes**  
**Data Protection Officer**  
**London Borough of Waltham Forest**