Dear colleague,

As you're aware from recent communications, the CWU has announced its intention to call a 24-hour strike on Monday 31 October 2016.

Many thanks to those of you who provided support during the strike on 15 September, which helped us continue vital services to customers. Your support was really valued and we'd really appreciate the support of all senior managers on 31 October.

There are a number of factors we take into consideration when we select which managers will provide support. This includes looking at the senior managers who haven't already been allocated to providing vital Supply Chain or helpline services on 31 October. We then consider which branches need support and which senior managers are located closest to these areas.

With this in mind, (unless you've completed the survey to let us know you are on annual leave on 31 October) we've assigned you to a branch (see list attached) to provide AEI or P739 services. Because of the vast geographic reach of our network, we're asking a small number of you to travel to outlying branches and I very much appreciate the effort this will involve.

If you've recently been asked to support an AEI branch but haven't yet received security clearance, please attend the branch you've been assigned to, so you can support other colleagues providing this service.

If you have any final queries regarding this please email -

Thank you again for all the support giving us