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Our ref: FOI 1920\_224

Date: 10<sup>th</sup> March 2020

Email: [knowsley.ccgcommunications@knowsley.nhs.uk](mailto:knowsley.ccgcommunications@knowsley.nhs.uk)

Dear Katja

## **Freedom of Information Request**

Please find below the response to your recent Freedom of Information request.

Request / [Response](#):

We would like to request information about services you may commission to provide Independent Advocacy for people accessing support in the following processes in your area:

- Continuing Health Care (CHC)
- Continuing Care
- personal wheelchair budgets
- personal health budgets

Q1. Could you provide the name of any service(s) you commission to provide Independent Advocacy Support to people going through Continuing Health Care processes (adult) or Continuing Care (children)?

[We do not commission services on a block contract but could on an individual basis](#)

Q2. Could you provide the name of any service(s) you commission to provide Independent Advocacy Support to people accessing personal wheelchair budgets?

[We do not commission a service](#)

Q3. Could you provide the name of any service(s) you commission to provide Independent Advocacy Support to people accessing or using personal health budgets processes (both adult and children)?

We do not commission services on a block contract but could on an individual basis

Should you require any further information or clarification regarding this response, or do not feel that your request has been answered as you would expect, please contact us to discuss.

We also wish to take this opportunity to inform you that a formal complaints and internal review process is available, which will be managed by a FOI Appeals Officer.

This can be formally requested and must be done within a reasonable period of time (3 calendar months) from the date this response was issued.

Where you are not satisfied with the response to a request for information that falls within the Environmental Information Regulations you should make a representation for a review to FOI Appeals Officer at [knowsley.ccgcommunications@knowsley.nhs.uk](mailto:knowsley.ccgcommunications@knowsley.nhs.uk) within 40 days of receipt of the response.

If you are not satisfied with our review under the Freedom of Information Act or the Environmental Information Regulations you may apply directly to the Information Commissioners Office (ICO) for a review of your appeal decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure. The ICO can be contacted at:

ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Should you need any further clarification or assistance please do not hesitate to contact me quoting the above reference.

Yours sincerely

A handwritten signature in blue ink, appearing to be 'DJS', with a long horizontal line extending to the right.

Dianne Johnson  
Chief Executive