



Information Policy & Compliance  
[bbc.co.uk/foi](http://bbc.co.uk/foi)

Mike Dowler/Nath

Via email: [request-116252-f07f8bbc@whatdotheyknow.com](mailto:request-116252-f07f8bbc@whatdotheyknow.com)

12<sup>th</sup> June 2012

Dear Mr Dowler,

**Request for Information – RF120120521**

Thank you for your request of 10<sup>th</sup> May 2012 under the Freedom of Information Act 2000 ('the Act') seeking the following information:

1. *Please provide me with information relating to how much licence fee revenue is produced due to new properties being added to your database.*

*As the licence fee is currently frozen please break down the increase in revenue due to new properties for the last 5 years including when the licence fee increased each year, and also any future projections.*

2. *Please also tell me the amount of new addresses built onto lassy during the same time period and any projections.*

Please note that "TV Licensing" is a trade mark used by companies contracted by the BBC to administer the collection of television licence fees and enforcement of the television licensing system. The majority of the administration of TV Licensing is contracted to Capita Business Services Ltd (which undertakes the majority of the administration of the TV Licensing system), with the administration of our cash related payment schemes contracted to iQor UK Limited. PayPoint Network Ltd and PayPoint Collections Ltd are contracted to provide over-the-counter services. Marketing and printing services are contracted to Proximity London Ltd. Media services are subcontracted by Proximity to PHD Media Ltd. The BBC is a public authority in respect of its television licensing functions and retains overall responsibility.

Please accept our apologies for the brief delay in issuing this response.

**Question 1:**

The Freedom of Information Act 2000 (FOIA) gives rights of public access to information held by public authorities (as defined in section 3 of the Act). I can confirm under section 1(1) of the Act that the

information requested is not recorded information held by the BBC and whilst it might be theoretically possible for us to produce an estimate of the licence fee revenue generated as a result of new addresses added to the TV Licensing database, we consider that this would involve the creation of information. The BBC is under no obligation to create new information to respond to a request. I can therefore confirm, for the purposes of the Act, that we do not hold the information you are seeking here.

## **Question 2:**

The figures for the gross number of addresses added to the TV Licensing database in each of the last 5 financial years are as follows:

2007/08 – 581,778

2008/09 – 592,733

2009/10 – 475,229

2010/11 – 400,959

2011/12 – 385,706

Please note that addresses added to the TV Licensing database may include newly built properties, properties converted into multiple occupancy sites and changes made to the name of an existing address. It should also be noted that addresses are deleted from the database in significant numbers each month so the net figures for additions are much lower than those given above.

I can confirm under section 1(1) of the Act that the BBC does not hold any information about the projected number of new addresses that will be added to the TV Licensing database in the future.

## **Appeal Rights**

If you are not satisfied that the BBC has complied with the Act in responding to your request you have the right to an internal review by a BBC senior manager or legal adviser. Please contact us at the address above, explaining what you would like us to review under the Act and including your reference number. If you are not satisfied with the internal review, you can appeal to the Information Commissioner. The contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, telephone 01625 545 700 or see <http://www.ico.gov.uk/>

Kind regards

Louise Wright  
Senior Policy Advisor, Licence Fee Unit

