

Our ref: FOI46035  
12<sup>th</sup> July 2021

**Request for Information**

Dear Mr O'Donoghue,

I am writing regarding your request for information which we received via email on 03/06/2021. In that request you asked for information in relation to our incidents involving security staff.

We are pleased to provide the following information in response to your specific questions.

**Using the Freedom of Information Act, please could you provide the following data:****1. Do you employ your own security staff or are they supplied by an external provider?**

We employ our own Security Staff and we also use external provider when required.

**2. Over the past three years, year on year, how many incidents of alleged physical and verbal abuse against patients by security staff have been logged by your Trust?**

There has been 1 incident in the last 3 years, we are unable to provide a specific years due to the low number of incidents as this could potentially identify the patient and staff member involved.

**3. Over the past three years, year on year, how many of these incidents were alleged to have taken place in Accident and Emergency?**

0 Incidents

**4. are all these incidents logged and, if so, what system does your Trust use - eg: DATIX**

Datix

**5. how were these incidents described; eg: physical, verbal, restraint etc**

Inappropriate/Aggressive Behaviour towards a Patient

**6. Year on year, and for the past three years, how many of these incidents were investigated?**

All of the incidents are reviewed on a weekly basis.

**7. Year on year, and for the past three years, what were the outcomes of these investigations?**

We are unable to provide specific information due to the low number of incidents as this could potentially identify the patient and staff member involved.

If you have any queries about our response, please let me know by writing to the above address.

Yours sincerely,

Laura Sillitoe  
Freedom of Information and Information Governance Support Officer