

Strategy and Challenge

Mr John Guinn

The Information Management Service
Shire Hall
Westgate Street
GLOUCESTER
GL1 2TG

Please ask for Elizabeth Varley

Telephone 01452
324000

Email xxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxxx.xxx.xx

Our ref: 4881911

Your ref:

Date: 23 February 2017

Dear Mr Guinn

Freedom of Information Act 2000

I am writing in response to your freedom of information request.
Please find attached the information for financial years 2015 /16 and 2016 /17 (up to January) based on the information we retain.

We are not able to complete the remainder of your request as including appliance timings would make the request too large*. If it will take more than 18 hours or cost more than £450 to find the information you've asked for, we are not required to look for it. We have estimated that it will take in excess of 26 hours, costing £650 to find everything you've asked for.*

*The request is refused under Section 12 of the Freedom of Information Act. This is because I have concluded that the cost of complying with your request will exceed the 'appropriate limit' of £450 (18 hours @ £25 per hour) which is laid down by the Act and associated Regulations [1].

It will take longer than 18 hours to complete your request due to the way information regarding appliance timings is recorded. It will take several hours work to extrapolate the data you have requested from the recorded information. When we extract the raw data for incidents it lists all appliances that have attended and their times. To provide the first attending appliance would mean going through each incident and amending it.

This email therefore acts as a refusal notice under section 17 of the FoIA as some of the information you have requested is exempt from disclosure.

Please contact me if you have any queries or concerns.

If you are unhappy with my response, you can complain or ask for a review of your request by writing to us within 40 working days of receiving this response. The full procedure is on our website at <http://www.gloucestershire.gov.uk/foi>. This should be addressed to:

Shire Hall, Westgate Street, Gloucester. GL1 2TG
xxxxxxxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxxxxxx.xx

We would like to hear your views on our service. If you'd like to tell us how we did, you can complete our feedback form online at <http://www.gloucestershire.gov.uk/foifedback>

I will now close your request as of this date.

Yours sincerely

Elizabeth Varley
Information Officer

[1] SI 3244 2004 Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004